

# ANTARCTICA EXPEDITION CRUISES





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## Explore the most remote continent on Earth

What is an expedition cruise with Hurtigruten? It's so many things rolled together into one epic adventure. Here are just a few aspects that help make these cruises so special.

An expedition cruise with us ventures to places many have only ever dreamed about. You'll gaze in awe at the most spectacular natural landscapes on our planet, delight in the many charms of the region's culture, and witness rare and exotic wildlife.

Your expedition ship will take you beyond the usual highlights and iconic cities, going further to remote communities and hidden vistas few get to see. The focus is on active exploration, bringing you ashore to really discover each destination. But always doing so with sustainability at the core.

A hand-picked Expedition Team of experts will be with you every step of the way, accompanying you on landings and organising activities. Listen to their fascinating lectures in the ship's Science Center and maybe even engage in a Citizen Science project of your own. Your expedition ship enjoys an informal atmosphere and is your comfortable haven at sea, home to exquisite restaurants that serve truly delicious meals.

An expedition cruise with Hurtigruten is all these things and more. It is the culmination of more than 125 years of our exploration history, harnessed into incredible expeditions and momentous experiences that stay with you forever. Are you ready to start your adventure?





## CONTENTS

Expedition Team	4
Sustainability	6
Excursions	8
Onboard experience	10
Food & Restaurants	12
Included in your expedition	14
Antarctica cruises	17
Expedition fleet	30
Terms & Conditions	44

An adventure can be summed up into two things: journeying somewhere exciting and being adaptable to whatever comes our way. Both apply on your expedition cruise with us.

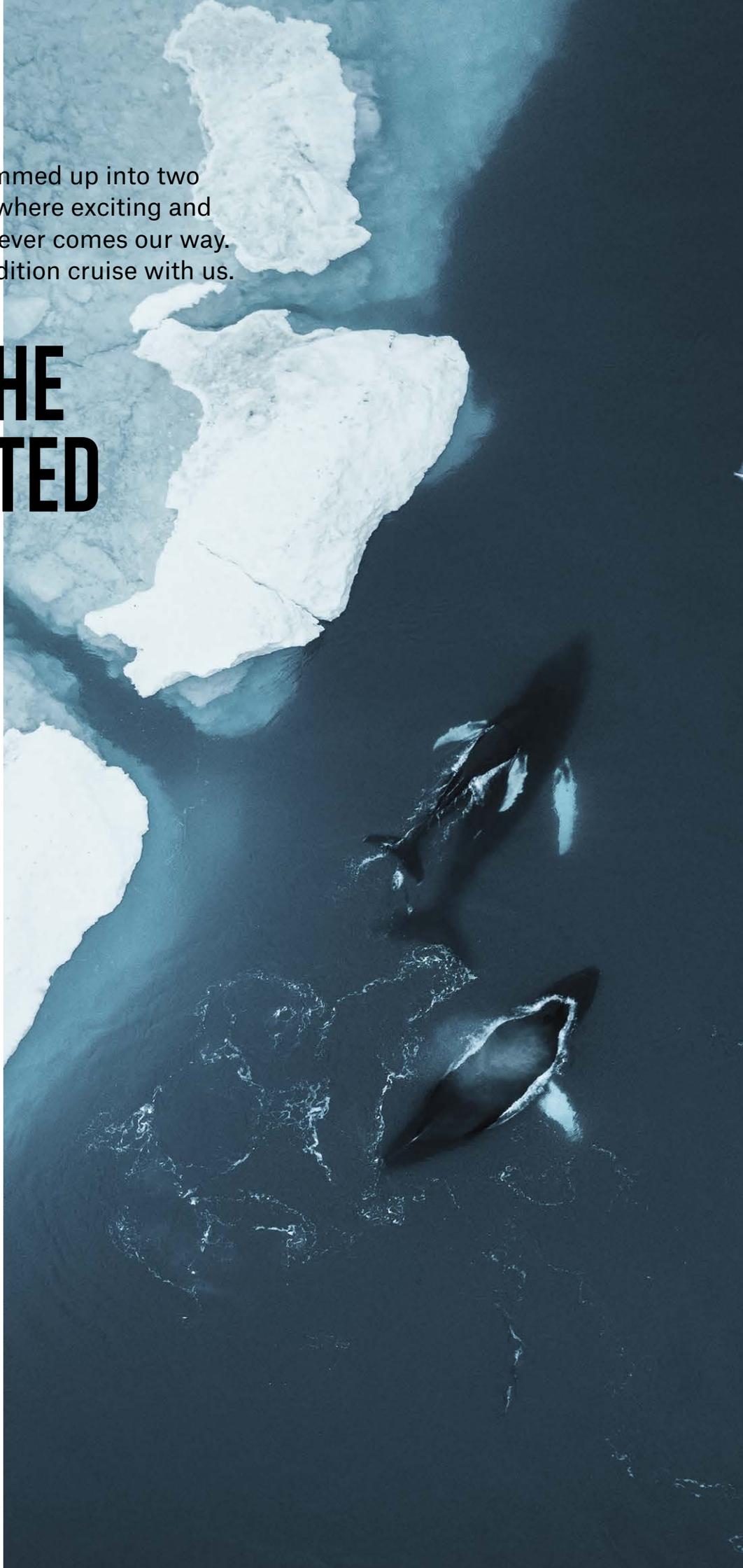
# EXPECT THE UNEXPECTED

Embarking on an expedition, you'll be travelling to some of the most remote and pristine places on the planet. These are areas where nature reigns supreme and where wildlife live free.

Itineraries on our expedition cruises are not completely set in stone. This gives us the flexibility of responding to challenging elements and to grasp new opportunities for exploration as they arise. The option to divert from our course is an essential and exciting aspect of expedition cruises.

Certain days on several of our itineraries have multiple possible sites we can visit. You can trust the ship's Captain and Expedition Team to pick the best option, based on the conditions on the day.

So embark on a journey with us; a journey where you'll embrace pure adventure, become real explorers, and expect the unexpected. Together, we'll create unique and unforgettable experiences, working with nature, never against it.





CARCASS ISLAND, FALKLAND ISLAND © KARSTEN BIDSTRUP

# EXPERTS IN EXPLORATION

Your Expedition Team are your handpicked hosts, here to ensure your expedition is an adventure full of exciting and informative experiences.

Adventurers in their own right, our Expedition Team have a wealth of exploration knowhow. Some are Arctic Nature Guides, others have worked on remote research and conservation projects; all are well-versed in AECO and IAATO guidelines. Each team member is deeply committed to sustainability and trained to safeguard you, the wildlife, and the fragile habitats we explore.

They'll also prove to be specialists in a variety of fields, delivering engaging lectures and talks on topics such as glaciology, history, biology, archaeology, anthropology, and other destination-specific themes. You can join them in the ship's Science Center for hands-on learning and Citizen Science projects.

The multi-talented team will be busy organising a range of onboard activities for you too, covering art workshops, photography tips, yoga classes, and meditation sessions. They'll also accompany you off the ship on landings, scouting out the area, answering questions, pointing out interesting sights, and taking the lead on thrilling hikes.

You'll find your Expedition Team members come from all over the world and from all walks of life. But what they all have in common is a passion for travel, a love of our planet, and a desire to share their knowledge. Their energy and enthusiasm are inspiring, enhancing your experience and taking your expedition to a whole new level.

# TAKING SUSTAINABILITY SERIOUSLY

Exploring this blue planet of ours for more than a century has taught us the importance of being green.

Hurtigruten has been sailing to polar regions for more than 125 years. Over decades, our Captains, Expedition Teams and returning guests have witnessed the impact of climate change on these vulnerable areas with their own eyes.

If we want the Arctic, Antarctica and everywhere in between to remain places of pristine nature, pure water and clean air, we know that all of us have a big job to do. But it's a job we realise is of paramount importance, and worth it for our children and grandchildren.

That's why we've committed to the UN's Sustainable Development Goals, putting them at the heart of who we are and what we do. They are our guiding principles, taking us steps ahead of current regulations to offer you greener and more sustainable expedition cruises on and for the planet.





### **What we've achieved so far**

We're proud of the progress we've made in a range of areas. But rest assured, we're not stopping there. This is just the start and there are many more exciting initiatives to come.

- We were first to institute a fleet-wide ban on non-essential single-use plastic
- We invest heavily in green tech like hybrid power and biofuels from food waste
- We launched the world's first hybrid-powered expedition ships and plan for more
- We quit using heavy fuel oil decades ago and still campaign for a worldwide ban
- We are all for stricter visitor regulations in the delicate destinations we explore
- We offer full menus of healthy and delicious plant-based dishes on board
- We inspire guests on every one of our cruises to be environmental ambassadors
- We collaborate with international scientific institutes and share vital research data
- We support local communities by making a point to trade with small-scale suppliers
- We engage in voluntary beach clean-ups in many of the areas we go ashore at
- We are founding members of AECO and IAATO which work to protect polar regions
- We have established the Hurtigruten Foundation to fund a variety of eco-projects



### **What is sustainability?**

According to the UN World Commission on Environment and Development, sustainability is the ability to meet the needs of the present without compromising the ability of future generations to meet their needs. Sustainability is measured in three different pillars: environmental, social and economic – and they all count.

### **Want to know more?**

Visit [hurtigruten.com.au/about-us/sustainability](https://hurtigruten.com.au/about-us/sustainability)

Our expedition cruises to Antarctica are not passive sail-bys. You'll be an explorer not a tourist, boarding small expedition boats, touring iceberg-filled bays and going ashore to see penguin colonies.

# ACTIVE ADVENTURE IN ANTARCTICA



## Landings

Whenever weather and sea conditions allow, we'll attempt landings via small expedition boats. Sites might include a scenic harbour, ruins from the whaling era, or penguin rookeries. Once ashore, the Expedition Team will guide you on where to go and what to see. You are free to walk around on your own, keeping a safe distance from any wildlife you encounter.



## Kayaking\*

Enjoy the feeling of gliding through Antarctic waters in serene silence and admiring the sight of glaciers, icebergs and snow-covered mountains around you. You might even meet seals, birds, penguins and perhaps whales along the way.

\* Please note that these are optional activities and an additional cost applies.

### Polar plunge

For the brave and bold, there is an option to literally dive into Antarctica at the end of one of the landings. A plunge into the icy-cold water for a few seconds will undoubtedly get your blood pumping. Only a few guests on each expedition ever take up the challenge. Will you?



### Hiking\*

Join the Expedition Team on long hikes handpicked by them and based on their deep and extensive knowledge of exploring the Antarctic Peninsula. Reaching the best viewpoints may involve some effort, making it all the more satisfying when you do.



### Expedition boat cruising

Even though your expedition ship is specially designed for sailing in Antarctica, there are limits on where it can go. This is where our small explorer boats come in. Enjoy gliding through the water as you take in views of the surrounding white landscape and floating icebergs. You might spot seals, penguins or whales feeding on krill.



### Lectures/talks and Science Center

Your expert Expedition Team will be delivering lectures on a range of topics, such as geology, marine biology, history, photography, and ornithology. This will be in the ship's onboard Science Center, out on deck, ashore during a landing, or when cruising in small boats.

You'll have access to the ship's Science Center, a treasure trove of information on Antarctica and other destinations. There are advanced microscopes here to analyse rock, soil and water samples taken from the field which are usually full of microscopic life for you to discover.

### Citizen Science

You can also get involved in a variety of projects that ask you to document wildlife or aspects of the environment. Your photos are then uploaded to scientific organisations around the world. Not only do you engage with nature, but you'll contribute to important research too!



### Camping\*

Who wouldn't want to spend a magical night ashore on Antarctica? Best experienced with soft snow in late spring and early summer, camping is a popular activity and numbers are limited. Who gets to go usually has to be decided by a lottery system. Feeling lucky?



### Snowshoeing\*

This activity is only possible when snow conditions are right, which is usually late spring or early in the Antarctic summer. Equipped with modern snowshoes, you'll easily walk on the soft snow and reach places that are normally difficult to get to just on foot.



### On deck guiding

Enjoy the art of relaxation as you cruise the Antarctica with great views and good company. Our Expedition Teams are on board to make your trip better with useful information to make you learn even more about the amazing surroundings.



SCIENCE CENTER, MS ROALD AMUNDSEN © AGURTXANE CONCELLON

# YOUR HAVEN TO THE HORIZON

Your expedition ship is your home away from home; casual, comfortable, and complete with everything you need for your adventure and more.

If you pictured an expedition as being on a rusty old frigate with faded décor, prepare to have your expectations blown away. We've made every effort to use natural materials, imbuing your onboard environment with an earthy, elemental feel reminiscent of the places you'll be exploring. From the get-go, you'll see that life on the ship is relaxed and the atmosphere calm and informal. We want you to be thinking about all the exciting places you'll be discovering with us, not worrying about what you'll wear at dinner!

Each public area of the ship has been designed with your viewing pleasure in mind. You'll enjoy spending time on the outdoor

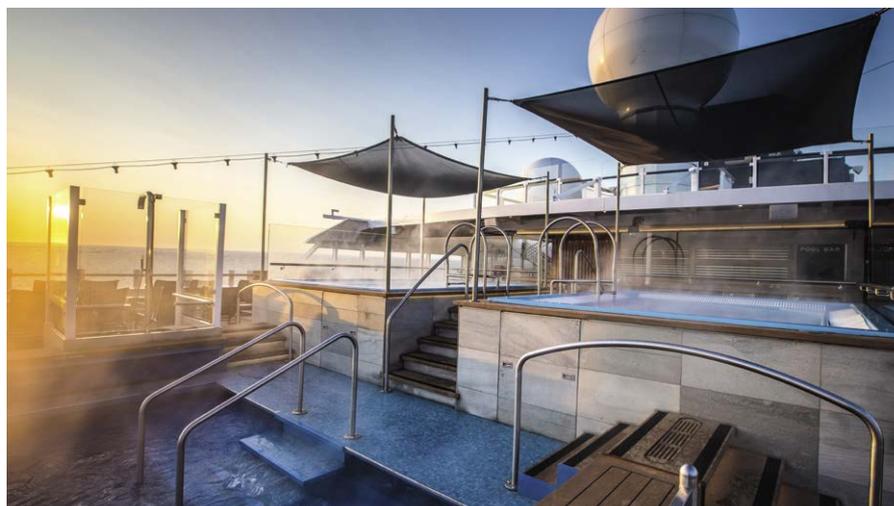
observation decks, where Expedition Teams can sometimes be found pointing out sites of interest in the surrounding landscape or identifying species of seabird. Enjoy swapping stories in the various seating areas which usually have great views. Together, we'll travel to the most remote coasts in the world and become one big family of explorers.

# FROM WORKING OUT TO CHILLING OUT

Your ship comes equipped with a full suite of facilities for you to maintain an active lifestyle balanced by relaxation therapies in both body and mind.

Some of our expedition ships have an indoor gym, allowing you to keep fit. If you're on a hybrid ship, you can also enjoy the fresh sea air while working up a sweat in the outdoor gym or while doing lengths in the heated infinity pool. Watching the waves while circuiting the 150-metre outdoor running track might add an extra spring to your step!

Blow off some steam in the sauna with panoramic views or soak away any stresses in the outdoor hot tubs. A meditation session will take you on an inner journey to clear out mental cobwebs. To really treat yourself, there's the Wellness Center on our hybrid ships. Infuse yourself with an aromatherapeutic scrub, feel magical hands soothe tired muscles with a full-body massage, or relax in the sauna.





© JARLE HAGEN

# LOVING LOCAL FOOD

Prepare your tastebuds for mouth-watering meals on board, inspired by the region's flavours and crafted mostly from locally sourced ingredients.

## **Low food miles, high quality**

As we explore the coasts of countries across the world, each culture has its specialty produce that you'll be excited to savour firsthand. Sourcing our food locally supports local businesses, creates positive ripple effects in the communities we visit, and promotes more sustainable and seasonal eating. Good food, good karma.

## **Dishes of the destinations**

Our chefs might pick a selection of unique local herbs and spices

to add to their dishes, infusing them with an extra twist. Each expedition also immerses you further in the local cuisine with a Signature Seafood Evening as well as tastings that showcase the region's delicacies.

## **Sophisticated plant-based menus**

We believe that the future of food is a plant-based one. Rather than simply offer generic options on the menu, we've fully embraced full menus of gorgeous 'green' food. Every dish looks and tastes

so good! This is healthier eating, for you and for the planet too.

## **A focus on food**

The Expedition Team will give presentations that delve into the cultural connection of delicacies of the region. Or they might focus on how science can help agriculture or fishing become more sustainable. Your expedition may also feature optional excursions to nearby farms, fisheries, or vineyards.

# PALATE PLEASERS

Your ship's restaurants serve up high-quality, perfectly presented dishes that really do taste as good as they look.

## **Aune - The main restaurant**

Fill yourself up on bountiful breakfasts with made-to-order eggs and omelettes and freshly baked bread, a generous lunch and a three to five-course dinner, accompanied by stunning views of the scenery outside.

## **Fredheim - Bistro-like café**

From the open kitchen, Fredheim's chefs create dynamic dishes throughout the day, from

international favourites to local goodies. Treat yourself to chicken kebabs, steamed dumplings, NY-style beef hot dogs or one of our plant-based meals.

## **Lindstrøm - For fine dining**

Enjoy a rotating menu of exceptional modern dishes inspired by the regions we explore. To complement your gourmet meal, ask for recommendations from the extensive wine list.

## **Cheers! Bottoms up! Skol!**

After a day's adventure, there's nowhere better to go for a nightcap than the Explorer Lounge and Bar. Available beverages include hot drinks, juices, sodas, and a stock of beers, wine, and spirits. Try a glass (or two) of oak cask-matured Norwegian aquavit.





# INCLUDED IN YOUR EXPEDITION

Relax, enjoy and learn from the moment you step aboard. There'll be loads of opportunities for discovery and exploration, so we've made sure you have everything you need to get the most from your expedition.



## **Your Expedition Team are your expert guides**

Your onboard Expedition Team is there to make sure you have the best possible learning experience. They're all hand-picked specialists in their fields, selected for their depth of knowledge about your particular itinerary. You'll spot them in the Science Center, giving lectures and sharing their knowledge, and they'll also be joining you on shore excursions and included activities.



### Expand your mind in the Science Center

The Science Center is the heart of your expedition ship. Here you'll get to learn about wildlife, culture and history specific to your cruise. Grab a seat and listen to lectures on sustainability, nature photography or maybe climate change. The Expedition Team share their in-depth knowledge within their expertise with you. The Science Center is packed with research equipment, including high-tech microscopes, interactive terminals and a library. It is a great place to simply hang out, get some expert camera tips and broaden your mind with fellow explorers.

### Food and beverages with an international twist

We've got all your food and drink options covered throughout the cruise. The three main meals of breakfast, lunch and dinner are included, and you can have complimentary tea and coffee at any time. In the onboard restaurants our specially selected house wine and beer is included with lunch and dinner, as are sodas and mineral water.



### Relax and revitalise using the onboard facilities

Stay in shape and rejuvenate using our onboard facilities. Get your heart pumping in the fitness suite, pool\* or running track\*\*, or just enjoy the panoramic sauna and hot tubs on deck. \*Available on MS Roald Amundsen, MS Fridtjof Nansen and MS Otto Sverdrup. \*\*Exclusively on MS Roald Amundsen and MS Fridtjof Nansen.

### Activities on land and sea

The sense of adventure really kicks into gear when we head out on included activities such as expedition boat cruising and shore explorations. Whether it's heading into a fjord system on a small expedition boat or trekking through a forest in search of the perfect wildlife shot, it's the activities you take part in that'll get the heart racing.



### Equipment for nature walks and activities

We provide all the equipment you'll need on your expedition. Walking poles and boots, snow shoes or maybe a paddle board, if that's what we are doing. All depending on the destination and the activity. We want you to have the best experience possible and provide all the gear you need to enjoy exploring.



### Some little extras to make your cruise even better

As soon as you step aboard, you'll get a high-quality complimentary wind and water-resistant expedition jacket, as well as a reusable water bottle that you can fill up at the stations around the ship. There's also free basic Wi-Fi for you to use whenever we sail within signal range, and at the end of the cruise you're invited to a farewell event.

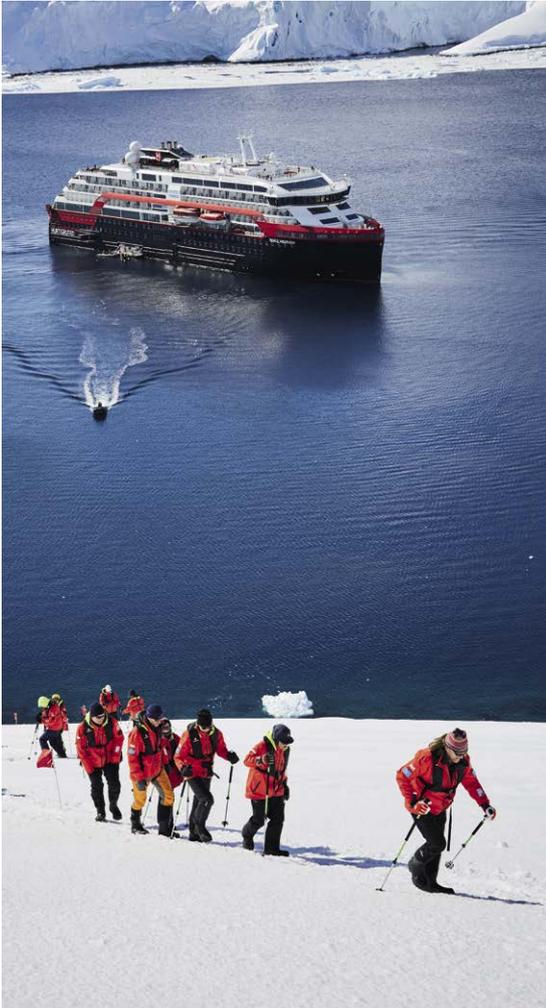
For more practical information about your expedition please visit [hurtigruten.com.au](http://hurtigruten.com.au)

Explore this wild and wonderful frozen continent and see penguins, whales and seals in their natural habitat.

# ANTARCTICA

The Seventh Continent

[hurtigruten.com.au](http://hurtigruten.com.au)



## Active Adventure in Antarctica

Your expedition comes with a full programme of included and optional activities designed to immerse you in the many wonders the frozen continent has to offer. Our expedition cruises to Antarctica are not passive sail-bys. You'll be an explorer not a tourist, boarding small boats, touring iceberg-filled bays and going ashore to see penguin colonies and other wildlife.

Antarctica is one epic destination, and you'll want to get the most out of it. Here are some of the activities you can enjoy on your expedition cruise to Antarctica with us:

### INCLUDED ACTIVITIES

- Lecture programme
- Landings
- Expedition boat cruising
- Science Center
- Photo lectures
- Polar plunge

### OPTIONAL EXCURSIONS

- Hiking
- Kayaking
- Snowshoeing
- Camping



## Wildlife on ice

Antarctica is a seemingly endless polar desert, consisting of 98 % ice and snow. Yet, despite its freezing temperatures, it's a haven for millions of penguins and thousands of seals. The surrounding ice-laden seas still form a rich feeding area for

large numbers of whales and 47 species of birds. On small boat cruises and landings ashore, we'll bring you to see some of the most inspiring animals on earth who survive and thrive in their frozen desert home.

# 📍 Antarctica

October 2022 – March 2023

## The South Shetland Islands

There are a total of sixteen research stations on this group of Antarctic Islands, accompanied by the seabirds, penguins, whales and seals that feed in the surrounding waters.

## Deception Island

This distinctive ring-shaped volcanic caldera has a navigable opening leading into a safe natural harbour in the flooded interior.

## Lemaire Channel

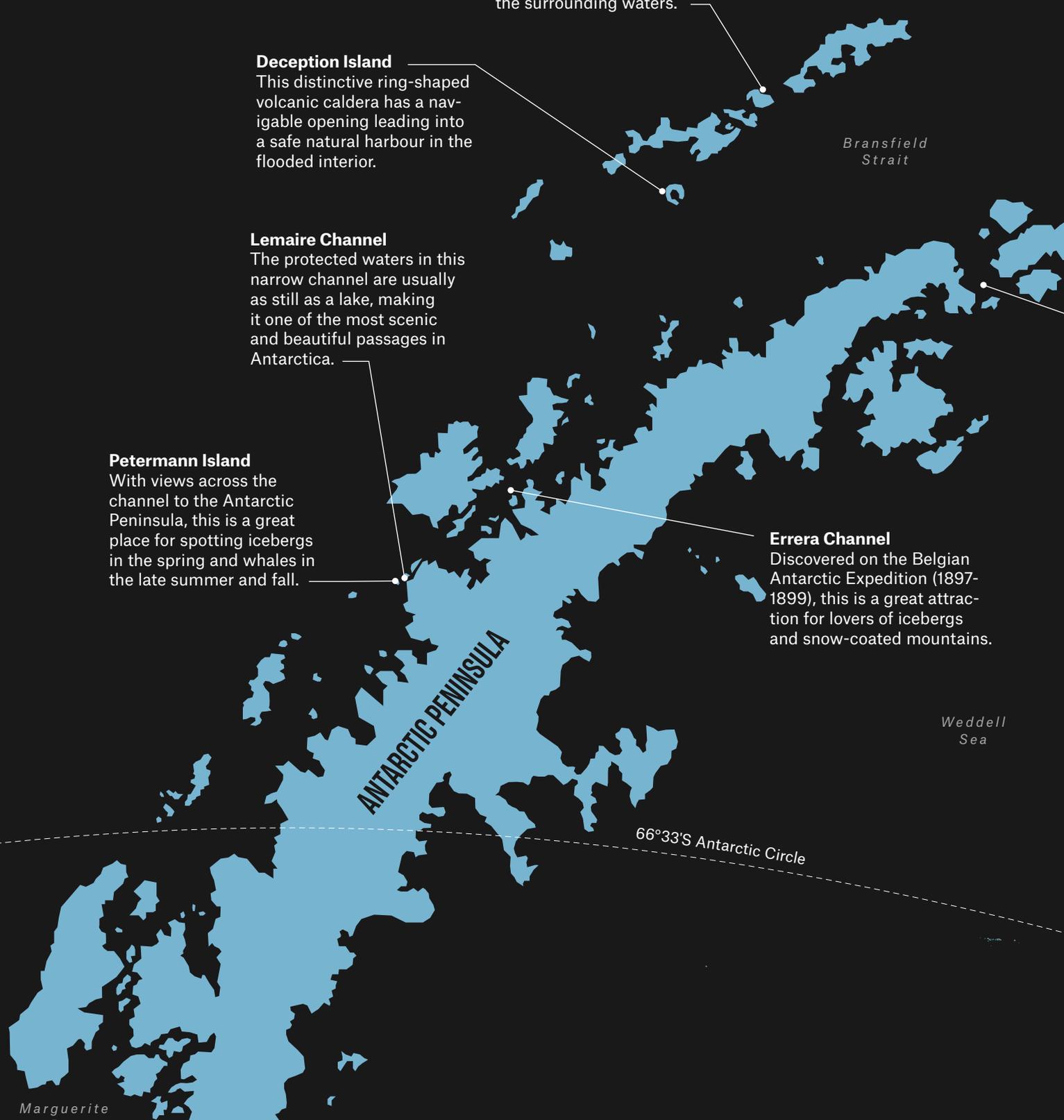
The protected waters in this narrow channel are usually as still as a lake, making it one of the most scenic and beautiful passages in Antarctica.

## Petermann Island

With views across the channel to the Antarctic Peninsula, this is a great place for spotting icebergs in the spring and whales in the late summer and fall.

## Errera Channel

Discovered on the Belgian Antarctic Expedition (1897-1899), this is a great attraction for lovers of icebergs and snow-coated mountains.



Marguerite Bay

ANTARCTIC PENINSULA

66°33'S Antarctic Circle

Bransfield Strait

Weddell Sea

## FALKLAND ISLANDS



Atlantic  
Ocean

### Falkland Islands

Comprised of 778 islands, the scenery varies from the charming capital Stanley to grassy hills, stunning white-sand beaches and turquoise waters, inhabited by wildlife like seals, albatross and four different penguin species.

### South Orkney Islands

The climate on this group of islands is generally cold, wet and windy supporting a tundra of mosses, lichens and algae, and home to seabirds, penguins and seals.

## SOUTH GEORGIA

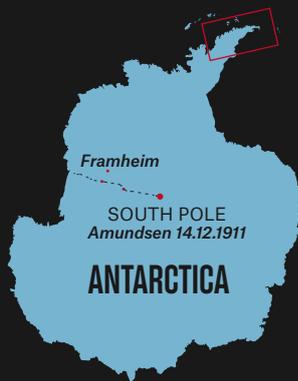


### South Georgia

In addition to amazing landscapes and polar history, the spectacular wildlife here has earned the island nicknames like 'Serengeti of the Southern Ocean' and 'Galápagos of the Poles'.

### Antarctic Sound

The huge ice shelves of Antarctica give birth to mile-long tubular icebergs that are brought here by the strong currents of the Weddell Sea.



# Discover the highlights and the wildlife on and near the frozen continent



## THE EXPEDITION CRUISE FLEET

### MS Roald Amundsen

11 departures:  
October 2022 -  
March 2023

### MS Fridtjof Nansen

14 departures:  
October 2022 -  
March 2023

### MS Fram

8 departures:  
October 2022 -  
March 2023

## 12 days MS Fridtjof Nansen

11 departures: 8, 18, 28 November, 8, 18, 28 December 2022,  
7, 17, 27 January, 22 February and 4 March 2023

# HIGHLIGHTS OF ANTARCTICA

The focus of this expedition is on exploring the icy wilderness of Antarctica during its summer season, seeing its stunning landscapes and meeting some of its heart-warming wildlife.

### Buenos Aires, Ushuaia and the Drake Passage

After a night in sensuous Buenos Aires, you'll fly to Ushuaia to embark on hybrid-powered MS Fridtjof Nansen.

We then sail south and cross the Drake Passage to Antarctica. In this part of the world, sea ice, wind, waves and weather conditions are hard to predict. That's why we adjust to the elements and modify our plans as we go, to give you the best possible experience for the conditions at the time.

### A different world

The icescapes and wildlife of Antarctica change with the seasons. Late spring in November means more snow and pristine landscapes,

though whales are relatively rare. Penguins court and nest these months, with the eggs hatching into cute bundles of feathers by December and January. February and March are the peak of whale-watching opportunities when large amounts of krill lure them to the area.

Whichever period you visit, the Expedition Team will be your living, breathing encyclopaedias, sharing their extensive knowledge about the history, wildlife and science of the area. You can join them in included and optional activities to really discover the secrets and magic of the frozen continent.

Above:  
Humpback whale,  
Wilhelmina Bay.  
Right: Small boat  
cruising,  
Wilhelmina Bay.





## INCLUDED ACTIVITIES

- Lecture programme
- Nature landings
- Expedition boat cruising
- Science activities
- Art activities
- Photo lectures
- Birdwatching

Activities are subject to change.

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© KARSTEN BIDSTRUP



## ITINERARY

- Day 1:** Buenos Aires
- Day 2:** Buenos Aires/ Ushuaia
- Day 3-4:** At sea
- Day 5-9:** Antarctica
- Day 10-11:** At sea
- Day 12:** Ushuaia/ Buenos Aires

Price from **\$10,048 pp**  
Tourcode: FNANT2221

From prices are capacity controlled, correct at time of booking. For further details on prices and conditions, please see the website. Note: Please make sure you meet all entry and boarding requirements. \* All itineraries and planned landings are subject to weather and may change.

Read more on **HURTIGRUTEN.COM.AU**  
call us on 1300 322 062 or contact your travel agency.

## 16 days MS Roald Amundsen

5 departures: 7, 21 November,  
5, 19 December 2022 and 11 March 2023

# ANTARCTICA & FALKLANDS EXPEDITION

Spend five wonderful summer days experiencing both the wildlife and wilderness of Antarctica, and the Falkland Islands with its charming capital and sandy beaches.



### The fabled frozen continent

Start off in the romance-infused city of Buenos Aires before heading to Ushuaia where your hybrid-powered ship is docked.

We sail the Drake Passage and arrive at the white wilderness of Antarctica where you'll spend five wonderful days. Exactly where we go and when, is down to the sea ice and weather conditions on the day, but we'll always bring you to the best spots available at the time.

Just as the icescapes change with the seasons, so do the wildlife. During November, you'll see thousands of penguins courting and building nests. Whales are rarely seen

until December and January which is also when penguin eggs hatch. By February and March, penguin chicks start growing up, and these are the peak months for whale-watching.

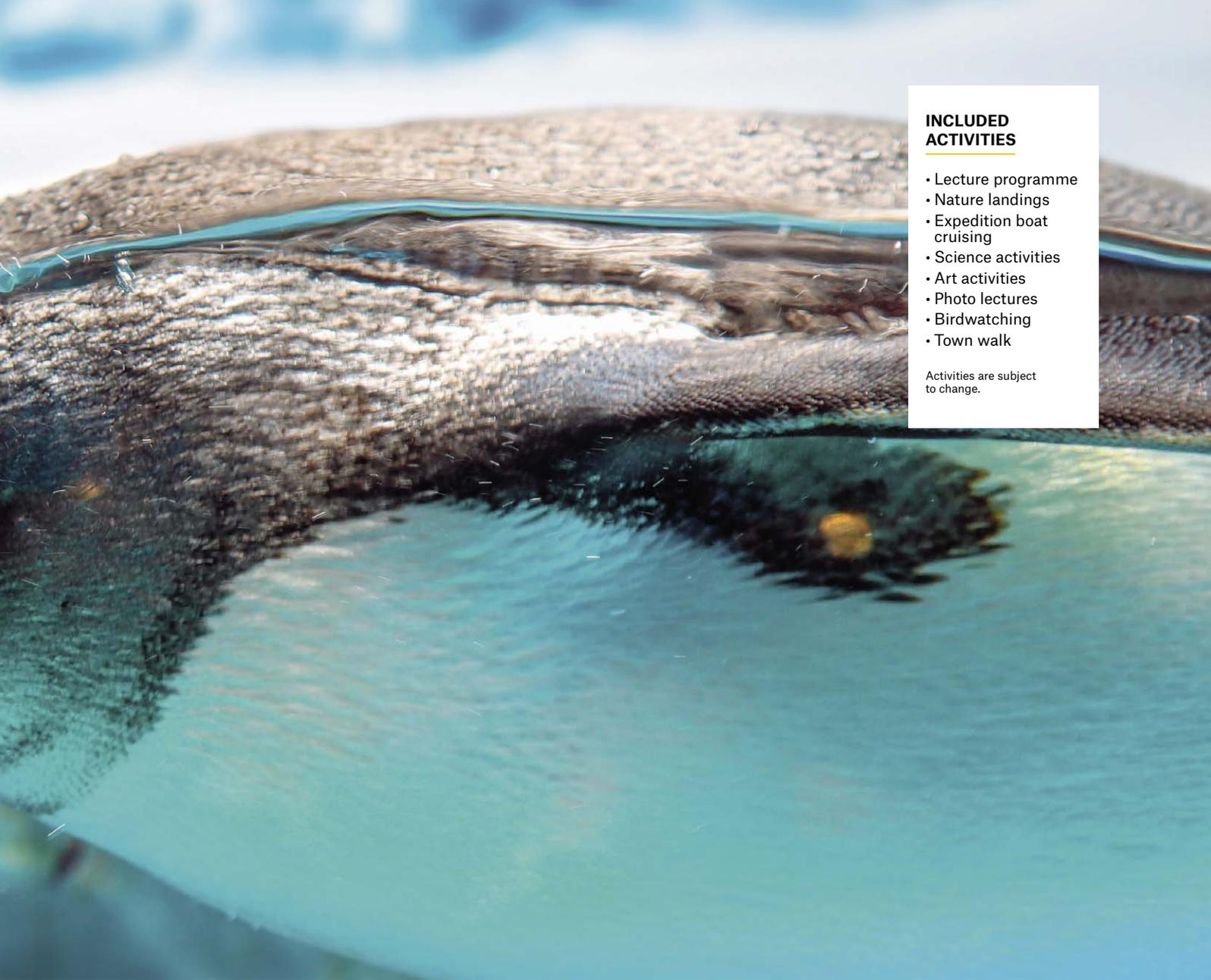
Whenever you visit, you can join the Expedition Team in fascinating lectures, landings and ice-cruises.

### The many charms of the Falklands

The rolling green hills and white-sand beaches of the Falkland Islands will be a welcome sight, as will the friendly pubs in the capital of Stanley. We spend time touring the picturesque archipelago and might go ashore to a variety of penguin and seal colonies dotted around.



Above:  
Gentoo penguin.  
Right: Stanley,  
capital of the  
Falkland Islands.



### INCLUDED ACTIVITIES

- Lecture programme
- Nature landings
- Expedition boat cruising
- Science activities
- Art activities
- Photo lectures
- Birdwatching
- Town walk

Activities are subject to change.

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### ITINERARY

**Day 1:** Buenos Aires

**Day 2:** Buenos Aires/  
Ushuaia

**Day 3-4:** At sea

**Day 5-9:** Antarctica

**Day 10-11:** At sea

**Day 12-14:** The Falkland  
Islands

**Day 15:** At sea

**Day 16:** Ushuaia/  
Buenos Aires

**Price from \$11,831 pp**  
Tourcode: AMANT2222

From prices are capacity controlled, correct at time of booking. For further details on prices and conditions, please see the website. Note: Please make sure you meet all entry and boarding requirements. \* All itineraries and planned landings are subject to weather and may change.

Read more on  
**HURTIGRUTEN.COM.AU**  
call us on 1300 322 062 or  
contact your travel agency.

## 18 days MS Roald Amundsen

3 departures: 12, 28 January and  
13 February 2023

# ANTARCTIC CIRCLE EXPEDITION

This is one of our longest expeditions in Antarctica, departing at the peak of its summer and with an attempt to sail below the Antarctic Circle to try to reach the usually secluded yet magnificent Marguerite Bay.

### **Begin and end in Buenos Aires**

The Argentine capital is the birthplace of tango, home to passionate football fans, and a world centre for all things cultural and culinary. After spending one exciting night here at the start, you'll head to Ushuaia to board your expedition ship and continue your journey south.

When we cross the Drake Passage, the weather and sea ice here at the edge of the world can be unpredictable. That's why we don't have a fixed itinerary when we travel to Antarctica, but instead carefully monitor the current conditions and decide on the best sites for each day. It's what we like to call the expedition factor.

### **Antarctica, a place of pure amazement**

Get ready for ten full days in Antarctica, being in awe of immense icebergs and whales, spotting many species of seabird and seeing colonies of penguins with their chicks.

The season's milder weather may have created a path through the sea ice south of the Antarctic Circle, all the way to Marguerite Bay to possibly visit the remote research stations there.

Join the Expedition Team in lectures, ice-cruising and landings along the way.





Above:  
Damoy Point,  
Antarctica.  
Left: The Gullet,  
Marguerite Bay.

© KARSTEN BIDSTRUP

### INCLUDED ACTIVITIES

- Lecture programme
- Nature landings
- Expedition boat cruising
- Science activities
- Art activities
- Photo lectures
- Birdwatching

Activities are subject to change.



### ITINERARY

- Day 1: Buenos Aires
- Day 2: Buenos Aires/ Ushuaia
- Day 3-4: At sea
- Day 5-15: Antarctica
- Day 16-17: At sea
- Day 18: Ushuaia/ Buenos Aires

Price from **\$14,086 pp**  
Tourcode: AMANT2224

From prices are capacity controlled, correct at time of booking. For further details on prices and conditions, please see the website. Note: Please make sure you meet all entry and boarding requirements. • All itineraries and planned landings are subject to weather and may change.

Read more on **HURTIGRUTEN.COM.AU**  
call us on 1300 322 062 or contact your travel agency.

## 23 days MS Fram

6 departures: 5, 26 November, 17 December 2022,  
7, 28 January and 18 February 2023

# IN-DEPTH ANTARCTICA, FALKLANDS & SOUTH GEORGIA EXPEDITION

Embark on this expedition cruise where you'll have time to really immerse yourself in exploring the Falklands, South Georgia, and ever-impressive Antarctica.

### The Falklands and South Georgia

From the windswept green hills and the white-sand beaches to the friendly capital Stanley, there is much hidden beauty and charm in the Falkland Islands. And while the wildlife here is plentiful, it doesn't come close to that of South Georgia where the beaches heave with seals, penguins and other seabirds.

Our itineraries are not set in stone when we head for Antarctica. This gives us the freedom to take you where you'll have the best experience in spite of the local wind and sea ice conditions.

With more than 20 possible landing places, there are always plenty to choose from.

### A world of ice and wonder

You'll spend five days exploring the unique world of Antarctica. Its icescapes and wildlife change through its summer season. During the late-spring months of November there is more snow, and the penguins start courting and nesting. Whales are rarely seen until December and January. That's also when the first penguin chicks hatch. February and March are the peak for whale-watching, and lovable penguin chicks will be waddling around.

All season through, you can join the Expedition Team in lectures and landings, ice-cruises and optional activities.



Above:  
Neko Harbour.  
Right: King  
penguins at  
Fortuna Bay,  
South Georgia.



© KARSTEN BILDSTRUP



**ITINERARY**

- Day 1:** Santiago de Chile
- Day 2:** Santiago de Chile/ Punta Arenas
- Day 3:** At sea
- Day 4-6:** The Falkland Islands
- Day 7-8:** At sea
- Day 9-13:** South Georgia
- Day 14:** At sea
- Day 15-19:** Antarctica
- Day 20-22:** At sea & Chilean fjords
- Day 23:** Punta Arenas/ Santiago de Chile

**Price from \$20,382 pp**  
Tourcode: FRANT2217

From prices are capacity controlled, correct at time of booking. For further details on prices and conditions, please see the website. Note: Please make sure you meet all entry and boarding requirements. • All itineraries and planned landings are subject to weather and may change.

Read more on **HURTIGRUTEN.COM.AU**  
call us on 1300 322 062 or contact your travel agency.



**INCLUDED ACTIVITIES**

- Lecture programme
- Nature landings
- Expedition boat cruising
- Science activities
- Art activities
- Photo lectures
- Birdwatching
- Town walk

Activities are subject to change.

© THEME MEDIA/HILDE FOSS

Check our our expedition cruises online, call us on **1300 322 062** or contact your travel agency.



Kayaking in Antarctica

© ROGER BRENDHAGEN

### 18 days MS Fridtjof Nansen

Departure: 23 Oct 2022  
Southbound

## Antarctica & Patagonia Expedition



Explore the Chilean fjords and the waters of Patagonia before feeling the love in the frozen world of Antarctica when penguins are busy courting and nesting.

**DAY 1:** Valparaiso **DAY 2-3:** At sea **DAY 4:** Castro **DAY 5:** At sea **DAY 6:** Puerto Edén **DAY 7-8:** Puerto Natales **DAY 9:** Chilean fjords **DAY 10-11:** At sea **DAY 12-15:** Antarctica **DAY 16-17:** At sea **DAY 18:** Ushuaia/Buenos Aires

Price from **\$13,537 pp** Tourcode: FNANT2220

### 12 days MS Roald Amundsen

2 departures: 2 January and 1 March 2023

## Highlights of Antarctica



Join us on a 12-day expedition cruise where we focus solely on the icy wilderness and the heartwarming wildlife of mighty Antarctica.

**DAY 1:** Buenos Aires **DAY 2:** Buenos Aires/Ushuaia **DAY 3-4:** At sea **DAY 5-9:** Antarctica **DAY 10-11:** At sea **DAY 12:** Ushuaia/Buenos Aires

Price from **\$9,400 pp** Tourcode: AMANT2223

### 18 days MS Fridtjof Nansen

Departure: 6 Feb 2023

## Antarctic Circle Expedition



Join our attempt to venture beyond the Antarctic Circle to Marguerite Bay on a late summer expedition cruise that is all about pure, unadulterated Antarctica.

**DAY 1:** Buenos Aires **DAY 2:** Buenos Aires/Ushuaia **DAY 3-4:** At sea **DAY 5-15:** Antarctica **DAY 16-17:** At sea **DAY 18:** Ushuaia/Buenos Aires

Price from **\$15,071 pp** Tourcode: FNANT2222

**22 days MS Fram**  
 Departure: 16 Oct 2022  
 Southbound

## In-depth Antarctica & Patagonia Expedition



Explore the beautiful Chilean coast and fjords before experiencing Antarctica when the penguins are courting and the icebergs are at their most pristine.

**DAY 1:** Valparaíso **DAY 2-3:** At sea **DAY 4:** Castro **DAY 5:** At sea **DAY 6:** Puerto Edén **DAY 7-8:** Puerto Natales **DAY 9:** Chilean Fjords **DAY 10-11:** At sea **DAY 12-18:** Antarctica **DAY 19-21:** At sea & Chilean fjords **DAY 22:** Punta Arenas/Santiago de Chile

Price from **\$17,019 pp** Tourcode: FRANT2216

**18 days MS Roald Amundsen**  
 MS Roald Amundsen, departure: 22 October 2022

## Antarctica & Patagonia Expedition (Southbound)



Journey from the UNESCO city of Valparaíso, past Chile's deep fjords and down to the frozen continent of Antarctica during its late spring season.

**DAY 1:** Valparaíso **DAY 2-3:** At Sea **DAY 4:** Castro **DAY 5:** At sea **DAY 6:** Puerto Edén **DAY 7-8:** Puerto Natales **DAY 9:** Chilean fjords **DAY 10-11:** At sea **DAY 12-15:** Antarctica **DAY 16-17:** At sea **DAY 18:** Ushuaia/Buenos Aires

Price from **\$14,887 pp**  
 Tourcode: AMANT2221

**23 days MS Fram**  
 Departure: 11 Mar 2023  
 Northbound

## In-depth Antarctica & Patagonia Expedition



Immerse yourself in the natural beauty of the Chilean fjords and the frozen world of Antarctica in a 23-day late summer expedition cruise.

**DAY 1:** Santiago de Chile **DAY 2:** Santiago de Chile/Punta Arenas **DAY 3-4:** At sea **DAY 5-12:** Antarctica **DAY 13-14:** At sea **DAY 15:** Chilean Fjords **DAY 16-17:** Puerto Natales **DAY 18:** Puerto Edén **DAY 19:** At sea **DAY 20:** Castro **DAY 21-22:** At sea **DAY 23:** Valparaíso

Price from **\$14,835 pp** Tourcode: FRANT2218



Neko Harbour, Antarctica

© ESPEN MILLS

**19 days MS Fridtjof Nansen**  
 Departure: 14 mar 2023  
 Northbound

## Antarctica & Falklands Expedition



Embark on a late summer expedition to explore both the Falklands and Puerto Madryn and experience Antarctica when whale watching is at its best.

**DAY 1:** Buenos Aires **DAY 2:** Buenos Aires/Ushuaia **DAY 3-4:** At sea **DAY 5-9:** Antarctica **DAY 10-11:** The Drake Passage **DAY 12-14:** Falkland Islands **DAY 15:** At sea **DAY 16:** Puerto Madryn **DAY 17-18:** At sea **DAY 19:** Buenos Aires

Price from **\$12,286 pp** Tourcode: FNANT2223



© DAN & ZORAVILKA

### **MS Fridtjof Nansen**

State-of-the-art hybrid power and cutting-edge hull design.

- 265 outside cabins and suites
- 50% of cabins have private balconies
- Science Center
- Observation decks
- Three different restaurants
- Explorer lounge & bar
- Infinity pool
- Two hot tubs
- Panoramic sauna
- Indoor and outdoor gym
- Wellness Center
- Expedition boats

Our expedition ships are your stylish and comfortable havens at sea, bringing you safely on authentic adventures. Welcome aboard explorers!



# MEET THE FLEET

© AGURTYANE CONCELLON



© KARSTEN BIDSTRUP

### MS Roald Amundsen

The world's first ever hybrid-powered expedition ship.

- 265 outside cabins and suites
- 50% of cabins have private balconies
- Science Center
- Observation decks
- Three different restaurants
- Explorer lounge & bar
- Infinity pool
- Two hot tubs
- Panoramic sauna
- Indoor and outdoor gym
- Wellness Center
- Expedition boats



© STIAN KLO

### MS Fram

Smaller in size for up-close exploration of landscapes and wildlife.

- 127 cabins and suites
- Science Center
- Observation decks
- Two different restaurants
- Explorer lounge & bar
- Two hot tubs
- Panoramic sauna
- Fitness room
- Expedition boats





© AGURTYANE-CONCELLON

Full board (breakfast, lunch and dinner)



© AGURTYANE-CONCELLON

Suite welcome greeting



© AGURTYANE-CONCELLON

Bathrobe



© AGURTYANE-CONCELLON

Kettle and tea/coffee



© AGURTYANE-CONCELLON

Arctic Pure amenity kit\*

# Extras during your expedition voyage

		CABIN CATEGORIES			
		POLAR INSIDE	POLAR OUTSIDE	ARCTIC SUPERIOR	EXPEDITION SUITES
MS Fridtjof Nansen & MS Roald Amundsen		-	RR, RS	XT, XTD, XTJ, XY, TT, TY	MA, MB, MC, MD, ME, MF
MS Spitsbergen		K, I	O, A, J, AJ	U, P, YA, QJ	MX, MG, Q
MS Fram		I	N, SD, FJ	F, U	MG, Q
MS Maud		I	O, N, L, J	QJ, YA, U, P	MX, MG, M, Q
MS Otto Sverdrup		I	O, N, SD, L, J	QJ, U, P	MG, M, Q
MS Nordstjernen		I, D, E	N, A, J	-	-
<b>Meals</b>	Full board (breakfast, lunch and dinner)	✓	✓	✓	✓
	All day dining in casual international cuisine restaurant Fredheim ***	✓	✓	✓	✓
	Early riser - Continental breakfast*	✓	✓	✓	✓
	Suite breakfast in à la carte restaurant Lindstrøm**	-	-	-	✓
	À la carte restaurant Lindstrøm**	+	+	+	✓
	Afternoon treat	✓	✓	✓	✓
<b>Beverages</b>	House wine, beer, soda and water with lunch and dinner in all restaurants*	✓	✓	✓	✓
	Coffee and tea	✓	✓	✓	✓
<b>Amenities</b>	Wind- and water resistant expedition jacket*	✓	✓	✓	✓
	Re-usable aluminum water bottle*	✓	✓	✓	✓
	Arctic Pure amenity kit (bathroom)*	✓	✓	✓	✓
	Hairdryer	✓	✓	✓	✓
	Cabin kit (bathrobe and slippers)*	✓	✓	✓	✓
	Espresso maker*	-	-	-	✓
	Kettle and premium tea/coffee*	✓	✓	✓	✓
	TV*	✓	✓	✓	✓
	Minibar included*	-	-	-	✓
	Wi-Fi*	✓	✓	✓	✓
	Safe*	✓	✓	✓	✓
Loan of equipment needed for activities	✓	✓	✓	✓	
<b>Service</b>	Suite check-in*	-	-	-	✓
	Welcome greeting* (Bottle of champagne and a carabiner watch)	-	-	-	✓
	Take Away*	✓	✓	✓	✓
	Turn-down service*	-	-	-	✓
	Laundry service****	+	+	+	✓

\* Except for MS Nordstjernen. On MS Otto Sverdrup bathrobe only in suites. \*\* Except for MS Spitsbergen and MS Nordstjernen \*\*\* Except for MS Fram, MS Spitsbergen and MS Nordstjernen  
\*\*\*\* Except for MS Otto Sverdrup and MS Nordstjernen

✓ Included    + Upgrade possible, pre-bookable    + Upgrade possible, bookable on board    - Not applicable

Please note that the selection of extras above may vary between cabin categories and between ships. Subject to change.

# MS Fridtjof Nansen

Welcome aboard our newest built expedition ship and your hybrid-powered home at sea with a high-spec Science Center. There's an indoor and outdoor gym and a 150-metre outdoor running track to keep active while an outdoor infinity pool with hot tubs, a scenic sauna, and the Wellness Center take care of the relaxation side of things. Dine in one of three onboard restaurants which serve a wide variety of dishes. All areas of the ship have a fresh Scandinavian contemporary design, homely and modern. Each cabin has a window to an outside view. Half feature private balconies while the aft suites go further and sport private outdoor hot tubs to soak in.

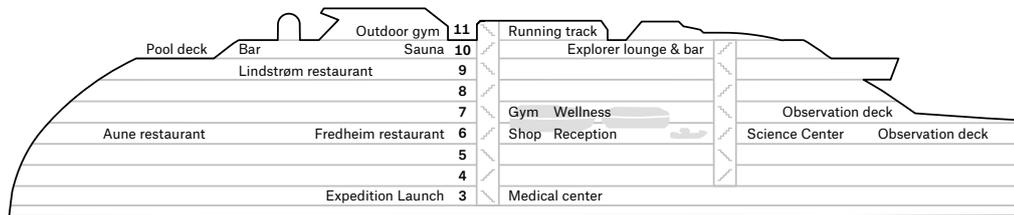
Below: Restaurant Lindstrøm. Right: Expedition suite.



© AGURTXANE CONCELLON



© AGURTXANE CONCELLON



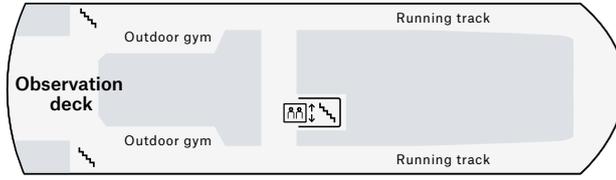
**SHIP YARD:** Kleven Verft (N)  
**FLAG:** Norway  
**YEAR OF CONSTRUCTION:** 2020  
**GROSS TONNAGE:** 20,889 t  
**CABINS:** 265  
**OVERALL LENGTH:** 140 m  
**BEAM:** 23.6 m  
**SERVICE SPEED:** 15 knots

	CATEGORY	DECK	SIZE (m <sup>2</sup> )	DESCRIPTION
EXPEDITON SUITES	<b>MA</b> XL suite	8	46-48	Extra large corner suite with private balcony. Ship's most spacious cabins with large windows, flexible sleeping arrangements, sofabed, TV, minibar, amenity kit, bathrobe, kettle, tea and coffee, espresso maker.
	<b>MB</b> XL suite	5	44	Extra large corner suite without balcony. Aft corner suite with sofabed, flexible sleeping arrangements, large windows, TV, minibar, amenity kit, bathrobe, kettle, tea and coffee, espresso maker.
	<b>MC</b> Corner suite	7, 8, 9	20-30	Aft corner suite with private balcony and hot tub. Various sizes, large windows, flexible sleeping arrangements, some with sofa, TV, minibar, amenity kit, bathrobe, kettle, tea and coffee, espresso maker.
	<b>MD</b> L suite	7	35	Large corner suite with private balcony, flexible sleeping arrangements, sofabed, TV, minibar, amenity kit, bathrobe, kettle, espresso maker. Adapted for guests with wheelchairs.
	<b>ME</b> Suite	8, 9	22-28	Suites with private balcony, different sizes, top-high decks, flexible sleeping arrangements, some with sofabed, TV, minibar, amenity kit, bathrobe, kettle, tea and coffee, espresso maker.
	<b>MF</b> Suite	7	22	Corner cabin with large windows without balcony. Flexible sleeping arrangements, TV, minibar, amenity kit, bathrobe, kettle, tea and coffee, espresso maker.
ARCTIC SUPERIOR	<b>XT</b> Outside cabin	7, 8	18	High deck cabins with balcony. Spacious cabins, different sizes, double bed or flexible sleeping arrangements, some with sofabed, TV, amenity kit, kettle, tea and coffee.
	<b>XTD</b> Outside cabin	7, 8	15-19	High deck cabins with balcony. Spacious cabins, different sizes, double bed, some with sofabed, TV, amenity kit, kettle, tea and coffee.
	<b>XTJ</b> Outside cabin	7	18	High deck cabins with balcony. Spacious cabins, different sizes, double bed or flexible sleeping arrangements, some with sofabed, TV, amenity kit, kettle, tea and coffee. Partly obstructed view.
	<b>XY</b> Outside cabin	7	19	Accessible cabin with balcony. High deck, wide balcony, double bed, TV, amenity kit, kettle, tea and coffee.
	<b>TT</b> Outside cabin	4, 5	27	Large cabins without balcony. Middle decks, flexible sleeping arrangements, sofabed, TV, amenity kit, kettle, tea and coffee.
POLAR OUTSIDE	<b>TY</b> Outside cabin	5	24-26	Large accessible cabins without balcony. Middle decks, flexible sleeping arrangements, TV, amenity kit, kettle, tea and coffee.
	<b>RR</b> Outside cabin	4, 5	19-23	Larger cabins on middle decks. Most 20 square metres, flexible sleeping arrangements, some with sofabed, TV.
	<b>RS</b> Outside cabin	4, 5	17	Cabins on middle decks. Double bed, TV.

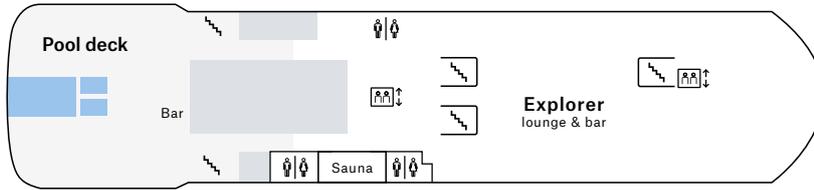
Cabins MD-701, XY-719, XY-726, TY-533 and TY-540 are adapted for guests with disabilities. These cabins may also be available for general booking. Please note: cabins with flexible sleeping arrangements have double beds as standard. To order twin beds, you must notify Hurtigruten at time of booking. Subject to change.

Deck

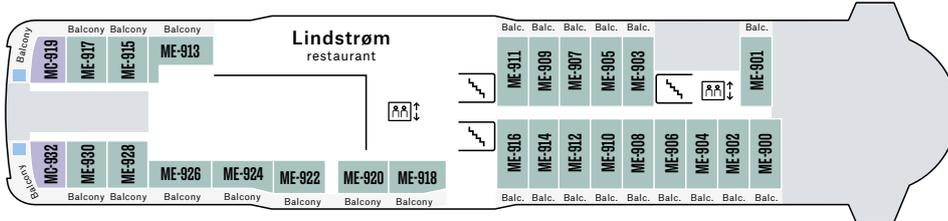
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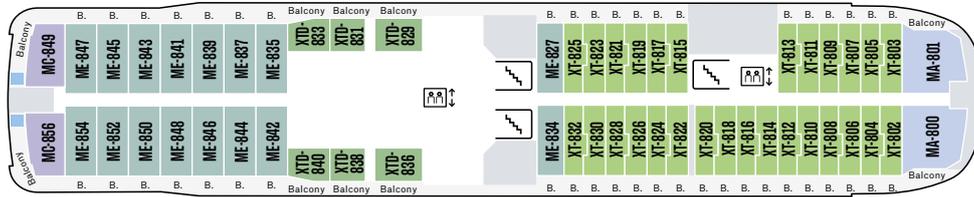
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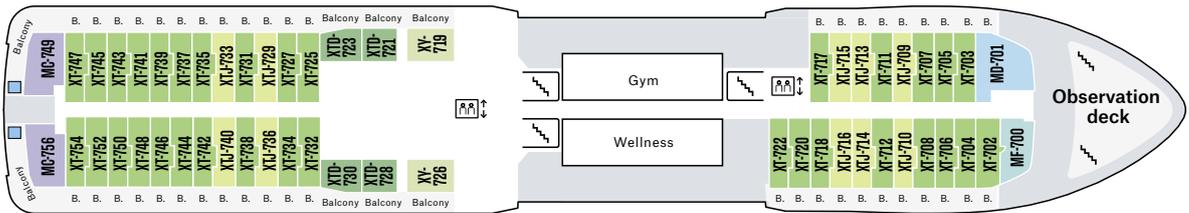
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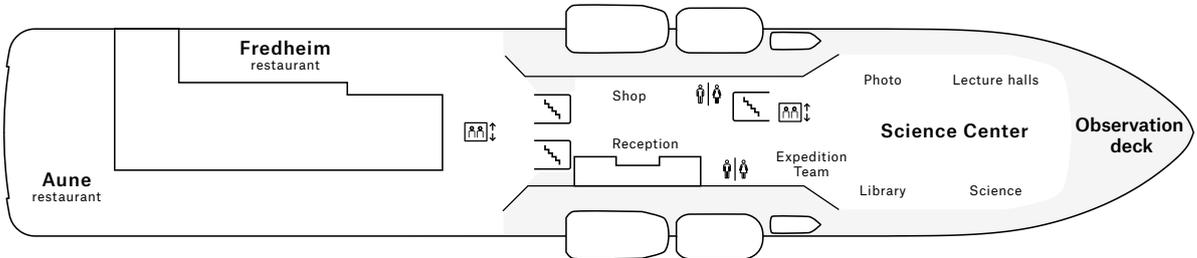
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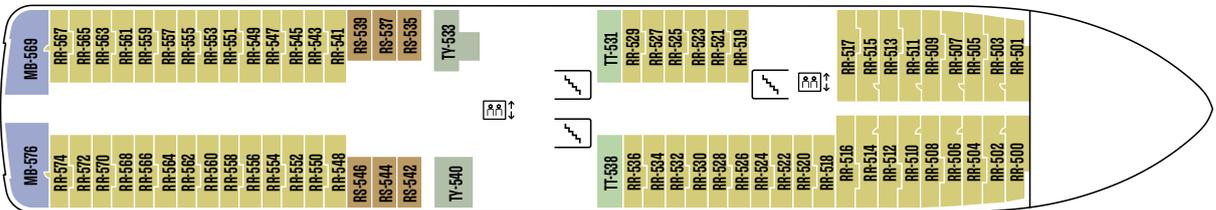
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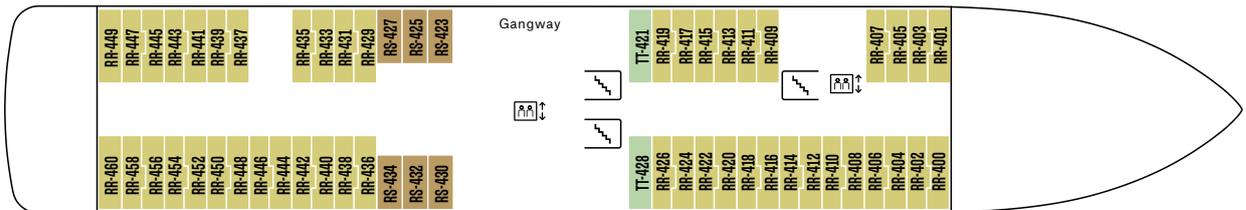
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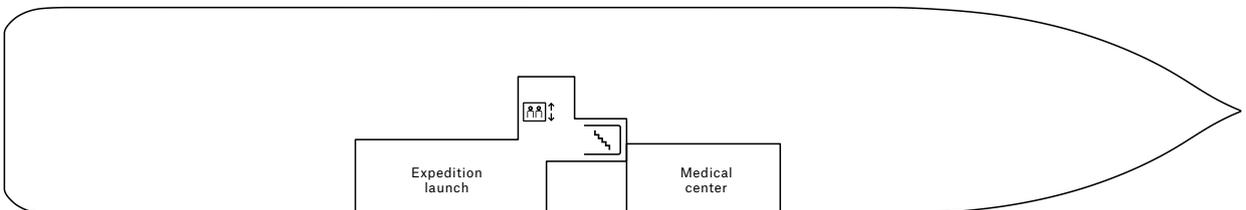
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4



3



Indoor area Outdoor area

# MS Roald Amundsen

The world's first ever hybrid-powered expedition ship is a masterpiece of design. Public areas and cabins are comfortable and stylish, making generous use of natural materials such as granite, oak, birch, and wool. All cabins have outside views, half with private balconies, and aft suites even boast private outdoor hot tubs. It is also the first ship in our fleet to have both indoor and outdoor gyms, a 150-metre outdoor running track, outdoor infinity pool and a dedicated Wellness Center. Enjoy delicious food from three restaurants concepts, relax in the Explorer lounge & bar, and learn through lectures in the Science Center, the heart and hub of the ship.

Below: Infinity pool and hot tubs. Right: Polar Outside cabin.



© OSCAR FARRERA



© AGURTAXANE CONCELLON



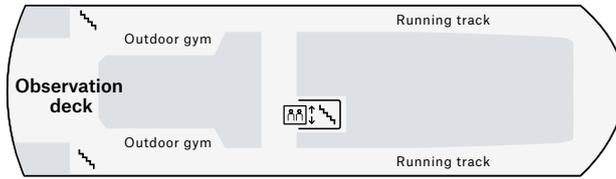
**SHIP YARD:** Kleven Verft (N)  
**FLAG:** Norway  
**YEAR OF CONSTRUCTION:** 2019  
**GROSS TONNAGE:** 20,889 t  
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	CATEGORY	DECK	SIZE (m <sup>2</sup> )	DESCRIPTION
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	<b>XTJ</b> Outside cabin	7	18	High deck cabins with balcony. Spacious cabins, different sizes, double bed or flexible sleeping arrangements, some with sofabed, TV, amenity kit, kettle, tea and coffee. Partly obstructed view.
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	<b>TT</b> Outside cabin	4, 5	27	Large cabins without balcony. Middle decks, flexible sleeping arrangements, sofabed, TV, amenity kit, kettle, tea and coffee.
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	<b>RR</b> Outside cabin	4, 5	19-23	Larger cabins on middle decks. Most 20 square metres, flexible sleeping arrangements, some with sofabed, TV.
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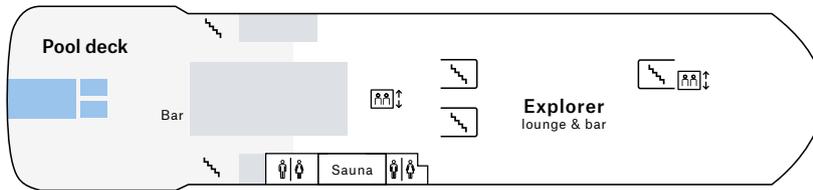
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# Deck

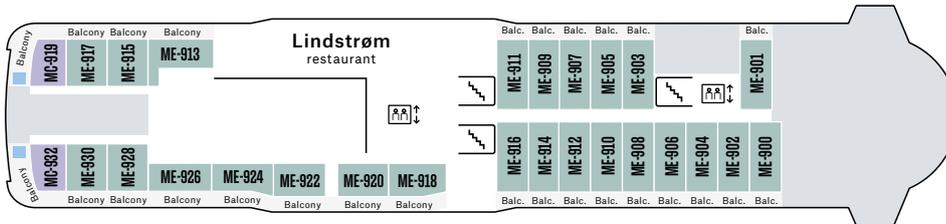
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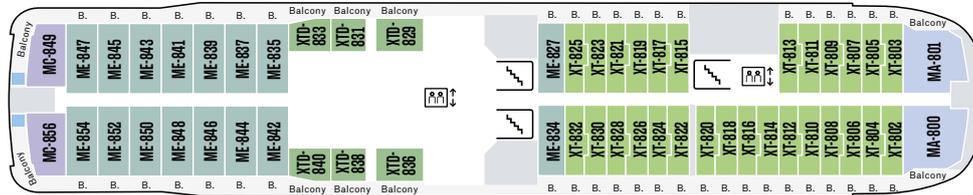
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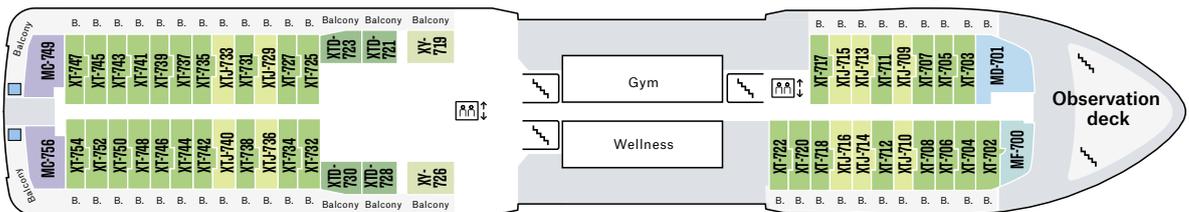
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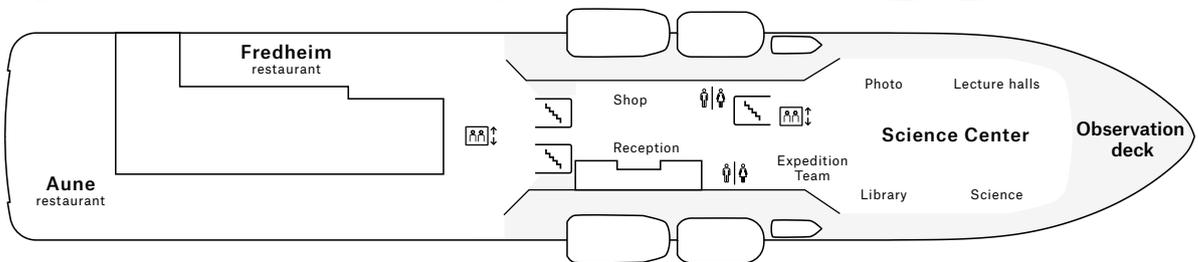
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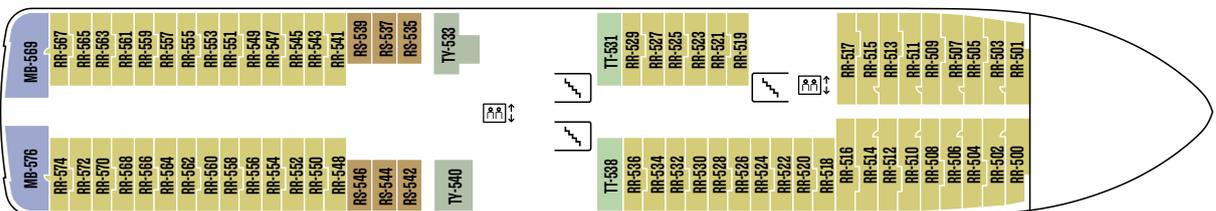
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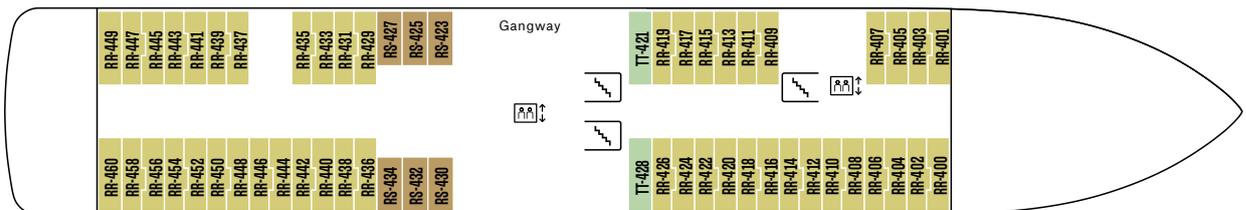
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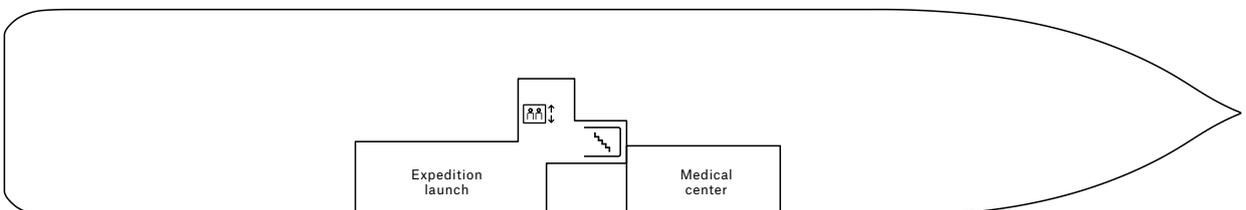
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4



3



Indoor area Outdoor area

MS Roald Amundsen and  
MS Fridjof Nansen

# Get to know the port side

Every aspect of our small  
530-guest ships are designed  
to enhance your expedition  
cruise experience.

## Outside observation deck

The spacious  
observation deck  
gives you a 360-  
degree view from  
which to observe  
and photograph  
the wildlife and  
scenery.

## Explorer Lounge & Bar

Featuring large  
windows, fireplaces,  
sofas and comfort-  
able loungers. This  
is the relaxing social  
hub as well as an  
amazing place to  
enjoy the scenery.

## Outdoor track and gym

Work up a sweat on  
the outdoor 150m  
running track and  
round off your run  
with some pull-ups  
or squats using the  
trackside training  
equipment.

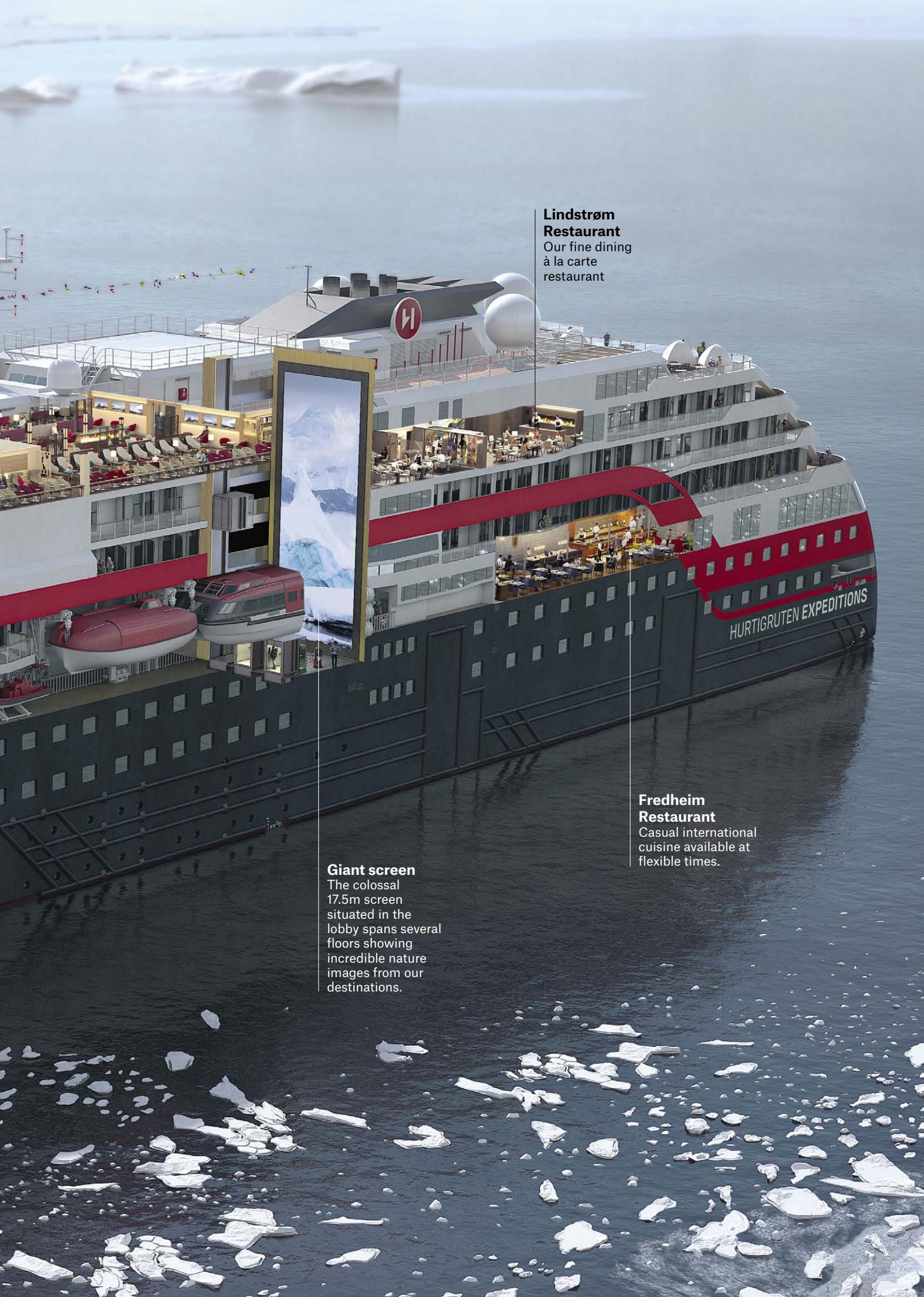
## Inside observation deck

The large sheltered  
indoor observation  
deck is where you  
can view spectacular  
scenery without going  
outside. If you want  
to take photos without a  
window getting in the  
way? Take the stairs  
up to the exterior  
observation deck

## Science Center

This is the ship's  
high-tech learning  
hub and a great  
place to chat with  
the Expedition  
Team.





**Lindstrøm  
Restaurant**  
Our fine dining  
à la carte  
restaurant

**Giant screen**  
The colossal  
17.5m screen  
situated in the  
lobby spans several  
floors showing  
incredible nature  
images from our  
destinations.

**Fredheim  
Restaurant**  
Casual international  
cuisine available at  
flexible times.

MS Roald Amundsen and  
MS Fridjof Nansen

# Get to know the starboard side

## Expedition suites

These well-appointed cabins go the extra mile to give you the ultimate experience. With expansive windows and super-comfortable beds and fittings, most suites feature balconies while some even have outdoor hot tubs.

## Pool deck

This is where you'll find the heated infinity pool, two hot tubs and the pool bar. Seat yourself on the comfy lounge furniture and enjoy a pleasant *al fresco* drink.

## Restaurant Aune

Aune is our main restaurant. Here you'll enjoy most meals. A great selection of delicious food is served every day.



**Panoramic sauna**

Probably the most amazing sauna experience you'll ever have, with windows from floor to ceiling giving you 'panoramas as you perspire'.

**Explorer lounge & bar**

Featuring floor-to-ceiling windows, cosy fireplaces, sofas and comfortable loungers. This is the relaxing social hub as well as an amazing place to enjoy the scenery.

**Gym**

High quality workout equipment and running machines in our fully equipped indoor gym.

**Wellness and spa**

Offering a wide variety of relaxing spa services, a full wellness menu and natural products, all delivered by our highly trained staff.

**Arctic superior cabins**

Our popular Arctic cabins are roomy, comfortable and flexible. Most have balconies and can accommodate 2-4 guests.

**Launch pad**

A platform launched to sea level for easy access to expedition boats, stand-up paddle boards and kayaks. Inside, a change room where you get safety briefings and equipment before leaving the ship.

# MS Fram

Named after the famous Norwegian polar exploration ship, MS Fram is a favourite in our fleet and offers a small ship expedition experience. Small and manoeuvrable, it can take you where larger ships can't reach, opening up a greater range of potential landing sites. Its spacious outside decks allow you to get closer to nature and wildlife while the Science Center always offers something of interest. Stay in shape in the gym, enjoy the relaxed atmosphere in the Explorer lounge & bar, and treat yourself in the restaurants, sauna, and hot tubs. Art by Arctic artists decorate the comfortable cabins and suites.

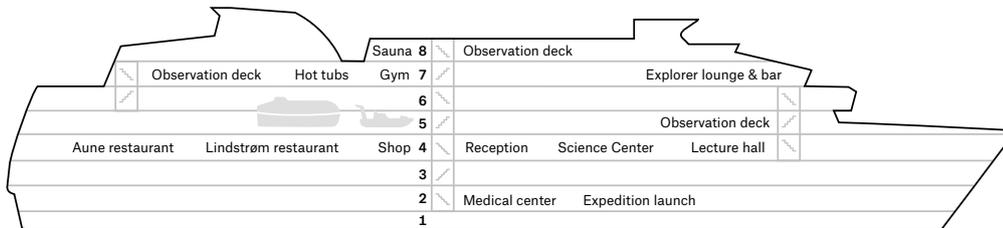
Below: Expedition suite. Right: Explorer lounge & bar.



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© LINDA DRAKE



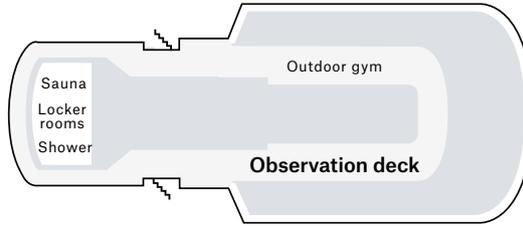
**SHIP YARD:** Fincantieri, (I)  
**FLAG:** Norway  
**YEAR OF CONSTRUCTION:** 2007, year of upgrade 2020.  
**GROSS TONNAGE:** 11,647 t  
**CABINS:** 125  
**OVERALL LENGTH:** 114 m  
**BEAM:** 20.2 M  
**SERVICE SPEED:** 13 knots

	CATEGORY	DECK	SIZE (m <sup>2</sup> )	DESCRIPTION
EXPEDITON SUITES	MG	5, 6	25-27 m <sup>2</sup>	High deck, one- or two-room suites with private balcony, double bed, seating area, TV, minibar, coffee & tea facilities, espresso maker.
	Q	5, 6	15-20 m <sup>2</sup>	High deck, one room suites with double bed, seating area, TV, minibar, coffee & tea facilities, espresso maker.
ARCTIC SUPERIOR	F	3, 5	17-23 m <sup>2</sup>	High deck cabins with double bed, seating area, TV, refrigerator, coffee & tea facilities.
	U	5, 6	10-11 m <sup>2</sup>	High deck cabins with separate beds (including one sofa-bed), TV, refrigerator, coffee & tea facilities.
POLAR OUTSIDE	N	3	10-13 m <sup>2</sup>	Separate beds (including one sofa-bed), TV, refrigerator, coffee & tea facilities.
	SD	3	10-11 m <sup>2</sup>	Cabins adapted for guests with disabilities. Separate beds (including one sofa-bed), TV, refrigerator, coffee & tea facilities.
	FJ	5	17-21 m <sup>2</sup>	High deck cabins with twin- or double bed, seating area, TV, refrigerator, coffee & tea facilities. Limited or no view.
POLAR INSIDE	I	5, 6	10-13 m <sup>2</sup>	Separate beds (including one sofa-bed), TV, refrigerator, coffee & tea facilities.

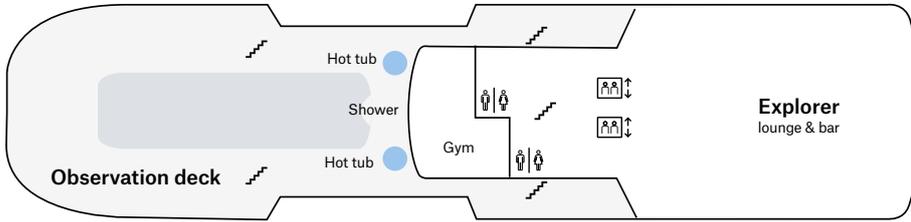
Cabins SD-342 and SD-346 are adapted for guests with disabilities. These cabins may also be available for general booking. Subject to change.

Deck

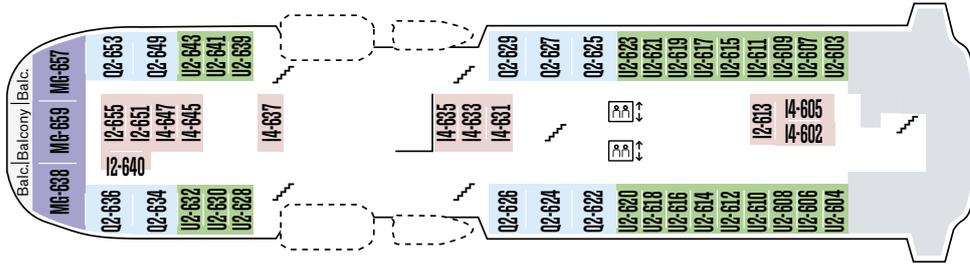
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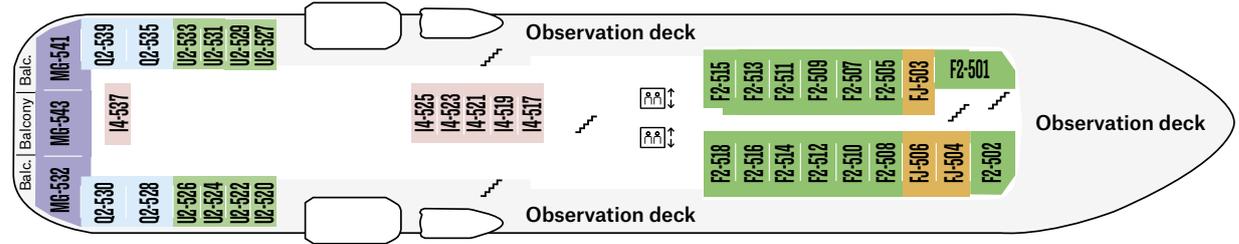
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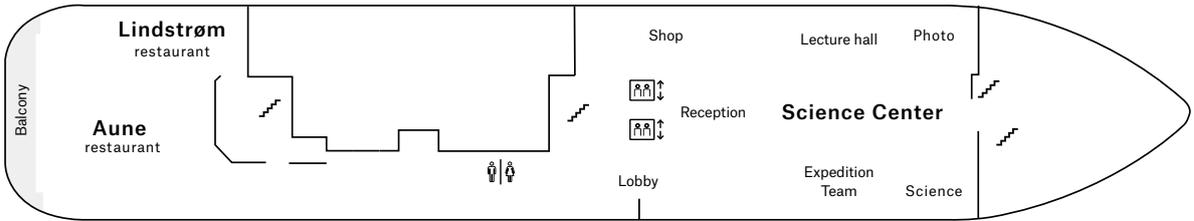
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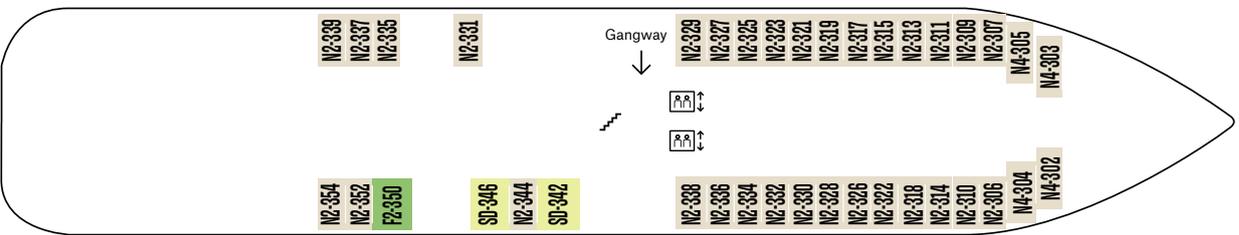
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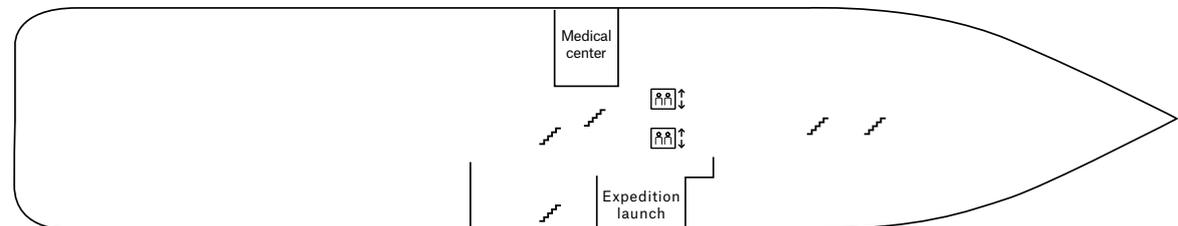
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3



2



□ Indoor area □ Outdoor area

# TERMS AND CONDITIONS

## 1. YOUR CONTRACT

These Booking Terms and Conditions together with our privacy policy, the information contained in your brochure and any other written information that we brought to your attention before we confirmed your booking, form the basis of your contract with Hurtigruten Ltd whose registered office is at Bedford House, 69-79 Fulham High Street, London, SW6 3JW (Company No: 02865967), a company wholly owned by Hurtigruten AS.

When you book an air package holiday or sailing with us the contract between us will exist as soon as you or your travel agent asks us to confirm your booking. We then become responsible to provide you with the voyage arrangements or air package holiday you have booked and you become responsible to pay for them, in each case subject to these terms and conditions. You will also become responsible to pay for any additional arrangements made by us on your behalf including International Flights not included in any air package, optional excursions, travel insurance or other arrangements requested by you and booked.

When you make a booking you guarantee you have the authority to accept and do accept on behalf of your party the terms of these booking conditions and accept responsibility for making all payments to us for all members of the party. We are unable to accept provisional or conditional bookings. We will send all documents and other information to you and you will be responsible for ensuring that all other members of the party are kept fully informed.

A confirmation invoice which you should check as soon as you receive it will be sent on receipt of your deposit. If you wish to change or cancel any arrangements later you may have to pay an amendment or cancellation charge and additional costs (see clauses 5 and 67 below) which may be as much as the whole of the original price of your arrangements. Only one invoice and one set of documents will be issued. No verbal amendments may be made by either party to these written booking conditions; any change must be in writing signed by the Chief Executive of Hurtigruten AS.

If you book your holiday through a travel agent all communication must be through that agent. Please quote your booking reference number in all communications.

You are responsible for complying with any visa or other entry requirements for you or any of your party who are not full European Union Passport Holders.

## 2. PAYMENT

Once you have asked us to confirm your booking the total price of the arrangements you have booked is due and is payable as follows:

- (i) If you book more than 90 days before your scheduled departure date a non-refundable deposit of 20%. The balance is due 60 days before your scheduled departure date. No second invoice will be sent. Travel documents will be issued 7 to 14 days prior to departure.
- (ii) If you book less than 90 days before your scheduled departure date the full price is payable when you book.

Our preferred method of deposit payment is by bank debit card or credit card. Balance payment may be made by cash, bank debit card, credit card or cheque (providing there is time to clear it to meet the payment schedule shown above - you should allow 5 working days for clearance from the time we receive it).

### Online Bookings

Bookings made online that cost less than A\$ 1,482 or made within 90 days of departure require full payment at the time of booking and no refund is made if cancelled.

Your booking may be cancelled if we do not receive payment by the due date (we will not normally send reminders) and cancellation charges as set out under 'If You Cancel' (see below) will be payable by you.

## 3. FITNESS TO TRAVEL ON THE SHIP, PREGNANCY, DISABILITY OR REDUCED MOBILITY, MEDICAL/ MOBILITY EQUIPMENT

In order to ensure that the Carrier is able to carry passengers safely and in accordance with applicable safety requirements established by international, EU or national law or in order to meet safety requirements established by competent authorities including the ships flag state every Passenger warrants that he/she is fit to travel by sea and that his/her conduct or condition will not impair the safety of the ship or inconvenience the other passengers. We reserve the right to require any Passenger to produce medical evidence of fitness to travel in order to assess whether that Passenger can be carried safely in accordance with applicable international, EU or national law. If we consider it necessary, we are entitled to administer a health questionnaire prior to boarding.

If it appears to us, the Master or the Company's nominated medical representative that a Passenger is for any reason unfit to travel, likely to endanger safety, or likely to be refused permission to land at any port, or likely to render the Carrier liable for Passenger maintenance, support or repatriation, then the Carrier or the Master shall have the right to take any of the following courses:

- (i) Refuse to embark the Passenger at any port;
- (ii) Disembark the Passenger at any port;
- (iii) Transfer the Passenger to another berth or cabin;
- (iv) If the Company's nominated medical representative considers it advisable, to place or confine him/her or to transfer the Passenger to a health facility at any port, at the Passenger's expense;

(v) to administer first aid and administer any drug, medicine or other substance or to admit and/or confine the Passenger to a hospital or other similar institution at any port provided that the ship's nominated medical representative and/or Master considers that any such steps are necessary.

Where a Passenger is refused embarkation as a result of safety and/or fitness to travel, neither we nor the carrier shall be liable for any loss or expense occasioned to the passenger thereby, nor shall the passenger be entitled to any compensation from the

Carrier.

Passengers who need assistance and/or have special requests or need special facilities or equipment with regard to accommodation, seating or services required or need to bring medical equipment must notify us at the time of booking. If there are any particular conditions, disabled or reduced mobility which require personal care or supervision then such personal care or supervision must be organised by the passenger and at the passenger's expense. Those passengers confined to wheelchairs must furnish their own standard size foldable wheelchairs but needn't be accompanied by a travelling companion. Unless we and or the Carrier agree otherwise and in writing Passengers are limited to bringing 2 items of such mobility or medical equipment on board per cabin with a total value not exceeding A\$4,075. All equipment must be capable of being carried safely and must be declared before the sailing. The Carrier may decline to carry such equipment where it is not safe to do so or where it has not been notified in time to enable a risk assessment to be carried out.

Pregnant women are highly recommended to seek medical advice prior to travel at any stage of their pregnancy. Women who are up to 23 weeks pregnant at the end of the cruise are required to produce a medical certificate of fitness to travel. The Carrier cannot for safety reasons carry pregnant passengers of 24 weeks or more by the end of the cruise.

## 4. A - PRICES

All Voyage prices shown in this brochure are in Australian Dollars and are per person per cabin twin share unless otherwise stated. Prices are valid as at 26 October, 2021.

Single/Sole occupancy of cabins with more than one berth is at our discretion as single/sole use of multiple berth cabins will be limited. The price of your voyage or air package holiday arrangements was calculated using exchange rates quoted in the Financial Times Guide to World Currencies on 19.01.2018, Norwegian Kroner (NOK) 10.86; Euros 1.13. We reserve the right to change any of the prices quoted in this brochure although there will be no change within 30 days of your departure date. You will be advised of the current price of the voyage or air package holiday you wish to book before your contract is confirmed.

The price of your confirmed holidays is subject at all times to variations in:

- (i) the price of transportation resulting from the cost of fuel or other power sources;
- (ii) the level of taxes or fees applicable to the holiday imposed by third parties not directly involved in the performance of your holiday, including tourist taxes, landing taxes or embarkation or disembarkation fees at ports and airports; or
- (iii) the exchange rates relevant to your package.

You will be charged for the amount of any increase in accordance with this clause and, where this is necessary, we will notify you of the relevant adjustments by issuing a new invoice. However, if this means that you have to pay an increase of more than 8% of the total price of

your confirmed holiday (excluding any amendment charges and/or additional services or travel arrangements), you will have the option of accepting the price increase and paying the requested amount, accepting a change to another holiday if we are able to offer one (if this is of equivalent or higher quality you will not have to pay more but if it is of lower quality you will be refunded the difference in price), or cancelling and receiving a full refund of all monies paid to us, except for any amendment charges and/or additional services or travel arrangements not forming part of your package. Should you decide to cancel for this reason, you must exercise your right to do so within 14 days from the issue date on your new invoice.

Should the price of your voyage or air package holiday go down due to changes above then any refund due will be paid to you, less an administration fee of A\$111. Please note that travel arrangements are not always purchased in local currency and some apparent changes have no impact on the price of your travel due to contractual or other protection in place.

There will be no change made to the price of your confirmed holiday within 20 days of your departure nor will refunds be paid during this period.

## 4. B - VOYAGE AND AIR PACKAGE HOLIDAY

### Prices Do Not Include:

- Travel Insurance • Luggage Handling
- International Flights except where included in the Air Package Holiday Price • Optional Excursions • Gratuities

Optional Excursions booked before you travel or local excursions or other activities that you may choose to book and pay for whilst on holiday are not part of your voyage or air package holiday arrangements provided by us nor are we agents for the provider of the service. For any excursion or other activity you book before departure or with which you are assisted in arranging whilst on holiday, your contract will solely be with the supplier of the excursion or activity and not with Hurtigruten. We are not responsible for the provision of your excursion or activity or for anything that happens during the course of its provision by the supplier.

## 5. IF YOU CHANGE OR TRANSFER YOUR BOOKING

If you wish to change your travel arrangements after they have been confirmed we will do our utmost to help but it may not always be possible. Any request for changes to be made must be in writing by the person who made the booking or your travel agent. You will be asked to pay an administration charge of A\$111 per person and any further cost we incur in making this alteration. NB: most airlines will charge a fee for ticket changes. Costs may increase the closer to the departure date that changes are made. For example, the transfer within 60 days of departure of arrangements involving a scheduled flight will mean the cancellation and re-booking of this flight and a significant additional charge.

If you change the number of people in your party, the price of the arrangements will be recalculated for the new party size e.g. this may mean that accommodation is under-occupied and each member of the party may have to pay an increased price.

Any increase in price caused by changes you have requested is not a cancellation charge even though it may arise because a member of your party has cancelled. Any change by you to your confirmed arrangements after departure is in all cases subject to availability and any relevant costs.

Transfer of Booking: If any member of your party is prevented from travelling, that person(s) may transfer their place to someone else, subject to the following conditions:

that person is introduced by you and satisfies all the conditions applicable to the Arrangements;

we are notified not less than 7 days before departure;

you pay any outstanding balance payment, an administration fee of A\$185 per person as well as any additional fees, charges or other costs arising from the transfer; and

the transferee agrees to these booking conditions and all other requirements applicable to the holiday booking.

You and the transferee remain jointly and severally liable for payment of all sums.

If you are unable to find a replacement, cancellation charges as set out will apply in order to cover our estimated costs. Otherwise, no refunds will be given for passengers not travelling or for unused services.

## 6. IF YOU CANCEL

You, or any member of your party, may cancel your travel arrangements at any time. Written notification from the person who made the booking or your travel agent must be received at our offices. We recommend 'Recorded Delivery'. Cancellation takes effect the day we receive your letter or email. Since we incur costs in relation to your arrangements from the time we confirm your booking you will have to pay the applicable cancellation charges as shown in the table below (which also applies if we cancel because you have failed to make payments on time - see 'Payment' section) together with the cost of any air fare for which we have had to pay at the time of the booking and will be payable immediately on cancellation.

### Explorer voyages:

When the cancellation letter is received by us before departure	Charges as a % of the total holiday cost (excl. insurance premiums)
90 or more days	20%
60-89 days	40%
28-59 days	70%
15-27 days	90%
Less than 14 days	100%

If you have to cancel for a reason covered by your travel insurance you may be able to reclaim the cancellation charges, less applicable excess. Insurance premiums are not refundable.

## 7. IF YOU CANCEL DUE TO FORCE MAJEURE

You have the right to cancel your confirmed holiday before departure without paying a cancellation charge in the event of unavoidable and extraordinary circumstances occurring at your holiday destination or its immediate vicinity and significantly

affecting the performance of the holiday or which significantly affects transport arrangements to the destination. In these circumstances, we shall provide you with a full refund of the monies you have paid but we will not be liable to pay you any compensation. Please see clause 9 for more information on Force Majeure.

## 8. IF WE CHANGE OR CANCEL YOUR BOOKING

We reserve the right to change any of the details, and correct any errors in this brochure or invoices at any time. If changes are made before you have made your booking we will advise you before we confirm your arrangements.

We reserve the right in any circumstances to cancel your travel arrangements (for example if a minimum number of participants for a particular travel arrangements not reached, we may have to cancel it) and to change airline, aircraft types, vessels and itineraries without liability for any subsequent loss. Even after we have confirmed your booking we may have to cancel or make alterations to your booking but we will not cancel your travel arrangements less than 60 days before your departure except for reasons of force majeure or failure by you to pay the final balance in full.

Most alterations will be minor and while we will do our best to notify you or your travel agent of any changes as soon as reasonably possible if there is time before your departure, we will have no other liability to you.

Occasionally we may have to make a significant change ("Significant Change") to your confirmed arrangements.

(a) accept the Significant Change and the contract between us will then be varied to incorporate the change; or

(b) take alternative arrangements altogether (subject to availability). If the alternative arrangements selected are a lower price than those originally confirmed the difference will (if already paid) be refunded to you; or

(c) withdraw from the booking completely in which case we will, as soon as possible, refund all money paid to us.

You must inform us of your decision as soon as reasonably possible and not later than 7 days of being informed of the alteration. If you choose (a) or (b) above, you will receive as compensation a credit towards the cost of your arrangements, or any alternative selected, as per the amount shown in Scale A below. If you choose (c) we will pay you compensation shown in Scale B below. In all cases we will have no liability for any other or greater compensation or for expenses or losses incurred.

Period before departure date notification given by us	Credit/Compensation per fare paying passenger (excluding infants)*	
	Scale A	Scale B
0-7 days	A\$93	A\$46
8-14 days	A\$74	A\$37
15-28 days	A\$56	A\$28
29-42 days	A\$37	A\$19
43-59 days	A\$19	A\$9

\*The compensation shown above applies to full fare paying adults only. Children or others travelling at concessionary rates will receive compensation pro rata

based on the concessionary price against the full adult price as shown on the confirmation.

**IMPORTANT NOTE:** We will not pay you compensation in the following circumstances:

where we make a change that is not a Significant Change;

where we make a Significant Change or cancel your arrangements more than 60 days before departure;

where we have to cancel your arrangements as a result of your failure to make full payment on time;

where the change or cancellation by us arises out of alterations to the confirmed booking requested by you;

where we are forced to cancel or change your arrangements due to Force Majeure (see clause 9).

Please note: where arrangements with a higher price than the original arrangements are offered by us and accepted by you, the difference in price will be deducted from any compensation payable. In no case will we pay compensation if the arrangements offered by us and accepted by you are of a higher price than those originally booked by you and in the same location where no additional payment is made by you.

If we become unable to provide a significant proportion of the arrangements that you have booked with us after you have departed, we will make alternative arrangements for you at no extra charge and, if appropriate in all the circumstances, will pay you reasonable compensation.

A flight or ship delay does not constitute a change to holiday arrangements.

## 9. FORCE MAJEURE

Except where otherwise expressly stated in these Booking Conditions we are unable to accept liability or pay compensation where the performance or prompt performance of our contractual obligation is prevented or affected by reason of circumstances amounting to 'force majeure' i.e. any event which we or the supplier(s) of the service(s) could not, even with due care foresee or avoid. Such events may include, but are not limited to, war, threat of war or civil commotions, riots, terrorist activity, industrial dispute, natural or nuclear disaster, adverse weather, fire, flood, drought, government action, airport and port regulations and closures, technical transportation problems, maintenance to vessels, scheduling of transport and similar events outside our control.

A flight or ship delay does not constitute a change to holiday arrangements.

## 10. COMPLAINT PROCEDURE

If there is a problem during your holiday, you must report it on board immediately or to the relevant airline, ground handler, hotelier or other supplier, so that prompt efforts can be made to resolve the problem. In the unlikely event that a problem cannot be resolved at the time and you wish to complain, you must send us full written details within 28 days of your return.

Failure to take either or both of these steps will prejudice our ability to resolve

your problem and / or investigate it fully. In consequence, any right to compensation you may have will be extinguished or, at the very least, substantially reduced.

Where the port of embarkation for your sailing is in the EU then any complaints relating to EU Regulation 1177/2010 on Passenger Rights when travelling by Sea and Inland waterways must be made to us in writing no later than 2 months after return from travel or the date on which the service complained of was performed. We will provide a final reply within 2 months. You must supply full details to enable us to deal with your complaint.

Please note that we offer an Alternative Dispute Resolution service through our ABTA membership. Please see clause 11 for further details. You can also access the European Commission Online Dispute (ODR) Resolution platform at <http://ec.europa.eu/consumers/odr/>. This ODR platform is a means of registering your complaint with us; it will not determine how your complaint should be resolved.

## 11. OUR LIABILITY TO YOU

(i) We will accept responsibility for those arrangements we agree to provide or arrange for you as an 'organiser' under the Package Travel, Package Holidays and Package Tours Regulations 1992 and the EU Directive 2015/2302 on Package Travel (and subsequent UK regulations) as set out below. Subject to these booking conditions, if we or our suppliers perform or arrange your contracted holiday arrangements negligently, taking into consideration all relevant factors, we will pay you reasonable compensation. The level of such compensation will be calculated taking into consideration all relevant factors such as but not limited to: following the complaints procedure as described in these conditions and the extent to which ours or our employees' or suppliers' negligence affected the overall enjoyment of your holiday. Please note that it is your responsibility to show that we or our supplier(s) have been negligent if you wish to make a claim against us.

(iii) Where death and/or personal injury and/or loss of or damage to property occurs during carriage by air or by sea then liability and the extent of damages recoverable will be dealt with by International Conventions as set out in paragraphs (v) and (vi) and not otherwise.

(iv) As set out in these booking conditions we limit the maximum amount we may have to pay you for any claims you may make against us which do not involve personal injury, illness or death. Except where loss of and/or damage to luggage or personal possessions is concerned if we are found liable to you on any basis the maximum amount we will have to pay you is twice the price (excluding insurance premiums and amendment charges) paid by or on behalf of the person(s) affected in total unless a lower limitation applies to your claim under clause 12 (vi) below.

(v) Where any claim or part of a claim (including those involving death or personal injury) concerns or is based on any travel arrangements (including the process of getting on and/or off the transport concerned) provided by any air, sea, rail or road carrier or any stay in a hotel, the maximum amount of

# TERMS AND CONDITIONS

compensation we will have to pay you will be limited. The most we will have to pay you for that claim or that part of a claim if we are found liable to you on any basis is the most the carrier or hotel keeper concerned would have to pay under the international convention or regulation which applies to the travel arrangements or hotel stay in question. (for example, the Warsaw Convention as amended or unamended and the Montreal Convention for international travel by air and/or for airlines with an operating licence granted by an EU country, the EC Regulation on Air Carrier Liability No 889/2002 for national and international travel by air, the Athens convention for international travel by sea).

Please note: Where a carrier or hotel would not be obliged to make any payment to you under the applicable International Convention or Regulation in respect of a claim or part of a claim, we similarly are not obliged to make a payment to you for that claim or part of the claim. When making any payment, we are entitled to deduct any money which you have received or are entitled to receive from the transport provider or hotelier for the complaint or claim in question. Copies of the applicable International Conventions and Regulations are available from us on request. We do not have any liability to you by virtue of the Regulation 261/2004 which applies solely to the operating carrier. Any liability we may have to you under our contract with you, arising out of the same facts, is limited to the remedies provided under the Regulation as if (for this purpose only) we were a carrier; any sums you receive from the carrier will be deducted from any amount due from ourselves.

(vi) Travel by sea is governed by the provisions of the Convention Relating to the Carriage of Passengers and their Luggage by Sea 1974 as amended in 1976 ("The Athens Convention") and where applicable from 1 January 2013 EU Regulation 392/2009 relating to the Liability of carriers of passengers by sea in the event of accidents ("EU Regulation 392/2009"). For the purposes of the Athens Convention and EU Regulation 392/2009 we are the Contracting Carrier.

The Athens Convention and EU Regulation 392/2009 limit the Carriers' liability for death or personal injury or loss or damage to luggage and makes special provision for valuables. It is presumed that luggage has been delivered to you undamaged unless written notice is given by us and/or the performing Carrier.

a) in the case of apparent damage, before or at the time of disembarkation or redelivery; or

b) in the case of damage which is not apparent or of loss, within 15 days from the date of disembarkation or redelivery or from the time when such redelivery should have taken place.

Damages for cabin luggage payable by the Carrier are limited up to the Athens Convention limit of 833 SDRs or 2250 SDRs if EU Regulation 392/2009 applies. Limits shall be reduced in proportion to any contributory negligence by the Client and by the maximum deductible specified in Article 8(4) of the Athens Convention or EU Regulation 392/2009.

In so far as we may be liable to a Client

in respect of claims arising out of carriage by sea, we shall be entitled to all the rights, defences, immunities and limitations available, respectively, to the actual carrier and under the relevant Conventions and nothing in these Booking Conditions shall be deemed as a surrender thereof. To the extent that any provision in these Booking Conditions is made null and void by the Athens Convention or EU Regulation 392/2009 or any legislation compulsorily applicable or is otherwise unenforceable, it shall be void to that extent but not further.

Any liability in respect of death and personal injury and loss of and damage to luggage which we may incur to you shall always be subject to the limits of liability contained in the Athens Convention or EU Regulation 392/2009 for death/personal injury of 46,666 Special Drawing Rights (SDR) or 300,000 SDR under Athens Convention or 400,000 SDRs under EU Regulation 392/2009 except in the case of liability for war or terrorism 250,000 SDRs. We are not liable for valuables, monies or other securities including jewellery and watches. If they have been deposited with the reception desk on the ship for safe keeping and a receipt issued then in those limited circumstances the Carriers liability will be as set out in the Athens Convention or EU Regulation 392/2009. The use of safes on board a Vessel is not a deposit with the ship or with the company under the Athens Convention or EU Regulation 392/2009 or otherwise. The limits are 1200 SDRs pursuant to Athens or 3,375 SDRs pursuant to EU Regulation 392/2009.

(vii) Where there is any loss of or damage to property including luggage which is not covered by any international convention and where liability is not limited by reference to any enactment, terms of conditions, then any legal liability that we may have for any such losses or damage will not exceed A\$926 per guest.

(viii) You must provide ourselves and our insurers with all assistance we may reasonably require. You must also tell us and the supplier concerned about your claim or complaint as set out in clause 10 above. If asked to do so, you must transfer to us or our insurers any rights you have against the supplier or whoever else is responsible for your claim or complaint (if the person concerned is under 18, their parent or guardian must do so). You must also agree to cooperate fully with us and our insurers if we or our insurers want to enforce any rights which are transferred.

(ix) Please note, we cannot accept any liability for any damage, loss or expense or other sum(s) of any description: (a) which on the basis of the information given to us by you concerning your booking prior to our accepting it, we could not have foreseen you would suffer or incur if we breached our contract with you; or (b) relate to any business.

(x) We will not accept responsibility for services or facilities which do not form part of our agreement or where they are not advertised in our brochure. For example any excursion you book whilst away, or any service or facility which your hotel or any other supplier agrees to provide for you.

## 12. YOUR RESPONSIBILITIES AND INDEMNITY

When you book arrangements with us you accept responsibility for the proper conduct of yourself and your party. If your actions or omissions cause damage to any property in the provision of the contracted arrangements, or cause delay or diversion to any flight or other means of transportation, you agree to fully indemnify us against any claim (including professional fees and legal costs) made against us by or on behalf of the owner of such property or the operator of the flight or other means of transportation. The Captain of an aircraft or Master of a ship has authority over the aircraft/ship and passengers at all times when they are boarding or on board. There will be no liability on our part, or that of any supplier, for any refund, compensation, or costs thus incurred. Additionally, we will have the right to recover full costs resulting from the incident from the passenger.

At any port or place we may refuse to embark or may disembark any passenger who, in the opinion of the ship's authorized personnel, might be excluded from landing at further destinations by local authorities or who may be suffering from any contagious or infectious disease, or whose presence may be detrimental to the wellbeing of passengers or crew. In cases of quarantine of the ship, or individual passengers (passengers may be required to remain in their cabin or as instructed by authorised personnel on board if they or any other occupant of the accommodation presents any symptoms or may be considered to put other passengers at risk) we will not be liable for expenses thus caused and in such cases as above there will be no entitlement to any refund or compensation and we will have no liability for costs incurred as a result.

Your specific passport and visa and health requirements and other immigration requirements are your responsibility and you should confirm these with the relevant Embassies and/or Consulates. We do not accept responsibility if you cannot travel because you have not complied with the latest requirements. If you have made independent travel arrangements you accept responsibility for joining the ship in good time, regardless of any change to the sailing time or date, or to the itinerary. We are not able to refund monies paid to us, or any third party acting on our or your behalf, or make compensation or other payments where, for whatever reason, you fail to join the ship. Passengers going ashore are responsible for re-boarding the ship prior to departure from port.

We reserve the right to substitute another vessel for the scheduled vessel whether or not owned or operated by Hurtigruten. Any part of the travel arrangements and the voyage is subject to cancellation, delay, modification, or island/mainland visit cancellation for any reason, including medical disembarkation of crew or passengers or any other circumstances beyond our or our suppliers' control. You therefore acknowledge and agree that the scheduled itinerary for the voyage and the announced departure and arrival times are not guaranteed and we shall not be liable to passengers for any damages or other claims in the event of any delay, changes in itinerary or inability to perform services by reason of any event or events beyond our or our suppliers' control.

## 13. INSURANCE

It is a condition of the contract with us that every member of the booking has travel insurance in force for the entire duration of the booking, covering at least the cancellation of the booking and providing medical cover for illness or injury and repatriation while overseas. Please provide us with the name of your insurer, together with their 24-hour emergency number when you book or as soon as possible.

## 14. TIMINGS, DELAYS & OTHER TRAVEL INFORMATION

Timings are estimates only and cannot be guaranteed, even if shown on tickets. They may be changed due to regulatory authority requirements, weather conditions, maintenance or technical reasons, and the ability of passengers to check in and board on time. Sometimes delays cannot be avoided but in such situations, in conjunction with our local agents or representatives, we will try to ensure your comfort during the course of any delay.

Where the port of embarkation is in the EU and the company reasonably expects the departure of a cruise to be delayed for more than 90 minutes beyond its scheduled departure time, passengers departing from port terminal shall be offered free of charge snacks, meals or refreshments as are appropriate given the waiting time, provided they are available and can reasonably be supplied. If the delay in departure necessitates a stay of one or more nights or a stay additional to that intended by the passenger where and when physically possible the Company shall, subject to the Package Travel Regulations 1992 and the EU Directive 2015/2302 on Package Travel (and subsequent UK regulations, offer passengers departing from port terminals free of charge adequate accommodation on board or ashore, and transport to and from the port terminal and place of accommodation in addition to the snacks, meals and refreshments previously referred to. The maximum amount that the company will pay for accommodation ashore and transport to and from the port terminal shall be equivalent to 80 Euros per person per night for a maximum of three nights. The company will not have an obligation to provide such accommodation ashore where the delay is caused by weather conditions endangering the safe operation of the ship.

Please note the existence of a "Community list" (available for inspection at [https://ec.europa.eu/transport/modes/air/safety/air-ban\\_en](https://ec.europa.eu/transport/modes/air/safety/air-ban_en)) detailing air carriers that are subject to an operating ban with the EU Community.

## 15. PROMPT ASSISTANCE

If the contract we have with you is not performed or is improperly performed as a result of failures attributable to you or a third party unconnected with the provision of the arrangements, or as a result of failures due to unusual and extraordinary circumstances, and you suffer an injury or other material loss, we will offer you such prompt assistance as is appropriate in the circumstances. In particular, we will provide you with appropriate information on health services, local authorities and consular assistance, and with distance communications and finding alternative travel arrangements. Where you experience a delay which is not owing to any failure by us, our employees or sub-contractors, this prompt assistance is likely to extend to providing help in locating refreshments, accommodation and communications but not paying for them. Any airline or other transport supplier may however pay for or provide refreshments and/or appropriate accommodation and you should make a claim directly to them. Subject to the other terms of these conditions, we will not be liable for any costs, fees or charges you incur in the above circumstances, if you fail to obtain our prior authorisation before making your own travel arrangements.

## 16. VALIDITY OF TERMS AND CONDITIONS

These terms and conditions are valid from January 2018 and the details and prices may be superseded. Changes may occur after the date of release, and some hotel/ship facilities may become unavailable. While this website features photography and descriptions of local wildlife, there is no guarantee of sightings.

## 17. LAW AND JURISDICTION

Your contract shall be governed by English law and the jurisdiction of the English Courts. You may however choose the law and jurisdiction of Scotland or Northern Ireland if you wish to do so.

## 18. DATA PROTECTION

In order to process your booking and ensure your travel arrangements run smoothly and meet your requirements we, Hurtigruten Ltd, need to use the information you provide such as name, address, any special needs/dietary requirements etc. We take full responsibility for ensuring that proper security measures are in place to protect your information. We must pass the information on to the relevant suppliers of your travel arrangements such as airlines, ships, hotels, transport companies etc. The information may also be provided to security or credit checking companies, public authorities such as customs/immigration if required by them, or as required by law.

Additionally, where your holiday is outside the European Economic Area (EEA), controls on data protection in your destination may not be as strong as the legal requirements in this country. We will not pass any information on to any person not responsible for part of your travel arrangements. This applies to any sensitive information that you give to us such as details of any disabilities, or dietary/religious requirements. (If we cannot pass this information to the relevant suppliers, whether in the EEA or not, we cannot provide your booking. In making this booking, you consent to this information being passed on to the relevant persons.) Please note that where information is also held by your travel agent, this is subject to your agent's own data protection policy. Hurtigruten is not responsible for the privacy practices of any other companies.

Please see our privacy policy for further information: <https://www.hurtigruten.com.au/practical-information/statement-of-privacy/>

Date: October, 2021

The air holidays in this brochure are **ATOL** protected by the Civil Aviation Authority. Our ATOL number is 3584. Please see booking conditions for more information. ATOL protection only applies to holidays that include international air travel, and therefore does not apply to all holiday and travel services shown in this brochure. Please ask us to confirm what protection may apply to your booking.



**CARBON FOOTPRINT**  
In partnership with **Climate Care** ([jpmorganclimatecare.com](http://jpmorganclimatecare.com)), we would like to invite each passenger to make a small financial contribution that will be donated to projects offsetting emissions generated by air travel.



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